

Overpayments:

A student may owe a repayment of an overpayment if additional resources are received after aid has been disbursed and the student has been determined to have an over award; or, when an error in eligibility is made by the FAO.

If a student receives an overpayment of financial aid based upon an institutional error or if the student receives an overpayment based on student error or inaccurate student data, the student is required to repay all funds before further aid can be disbursed. East Georgia State College will make a reasonable effort to contact the student to collect the repayment before reporting overpayment to the Department of Education.

If an overpayment is calculated with a total withdrawal, letters are mailed to the student. If they have not paid within 45 days, the balances are reported to NSLDS. Only when the student pays the balance, is it returned to DOE.

If financial aid is backed off the student account by the financial aid office (returned to DOE), the student is responsible for the balance. They are dropped and due diligence in the collection process begins.