

WHAT'S NEXT

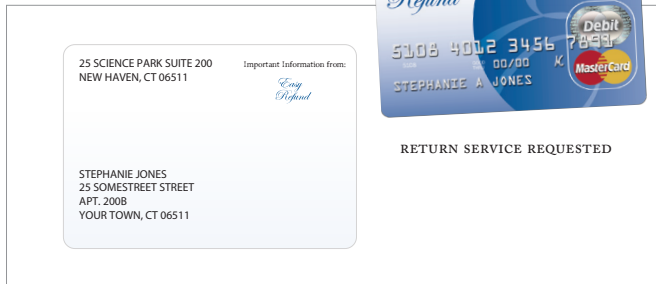
As you may have already heard, the Easy Refund Card is how it's done at EGC! The Easy Refund Card is your ticket to receiving your financial aid refunds from East Georgia College. And remember, it's a debit card; not a credit card!

Three easy steps to get started!

1. LOOK FOR YOUR CARD IN THE MAIL

As soon as you have completed registration, EGC will start the process of creating your Easy Refund Card. The card will be sent to the mailing address that you have registered with EGC. Below is a sample of what you can expect in the mail. Remember, you will want to activate your refund preference as soon as possible to avoid any delays in receiving your refund money.

2. ACTIVATE YOUR REFUND PREFERENCE



Even if you are not currently expecting a refund from EGC, they may have a refund for you. So, don't delay! Here's how to get started in selecting your refund preference:

1. Visit EasyRefundCard.com and enter your card number to get started.
2. Enter the requested information and select your refund preference. Choosing an Easy RefundSM is the **FASTEST** refund option.
3. Your Easy Refund Card is now activated and ready to use.

3. BENEFITS OF EASY REFUND AND THE ONEACCOUNT

The OneAccount is a great way to manage school expenses while keeping them separate from other expenses. And with an Easy Refund, your refund money is deposited directly into the OneAccount for use as soon as EGC releases it. Easy Refund is by far the fastest and easiest way to gain access to your refund money, so don't wait to start taking advantage of this great benefit.

TO LEARN MORE VISIT

EASYREFUNDCARD.COM

HIGHER ONE

Easy Refund

Banking services provided by The Bancorp Bank, Member FDIC.



The Easy Refund Card is issued by The Bancorp Bank pursuant to license from MasterCard International Incorporated.

EASY REFUND CARD **FAQs**



East Georgia College has partnered with Higher One, a financial services company focused solely on higher education, to offer faster delivery of refunds to students. Higher One will help bring this new method for receiving refunds to EGC via the Easy Refund Card.

The new Easy Refund Card is designed to provide increased choice when it comes to receiving your financial aid or school refunds, including the preferred “Easy RefundSM” method. Easy Refund is by far the fastest and easiest way to gain access to your refund money—literally the same day EGC releases it. With this new service on the way to campus, it’s natural that you may have some questions. Below are answers to some of the most frequently asked questions about the all-new Easy Refund Card and this new refund process.

1. How are refunds from EGC delivered to students?

To receive your refund, visit EasyRefundCard.com to activate your refund preference. Once your refund preference is selected, funds are sent from EGC to Higher One who then disburses them according to your selection. If you want the fastest access to your money, simply choose to have your refunds deposited directly into your OneAccount—a fully functioning FDIC Insured FREE CHECKING account. **Please Note:** In order to receive a refund you must activate your refund preference at EasyRefundCard.com as soon as your card arrives in the mail.

2. How do I get my Easy Refund Card?

By mail at your primary address on file with East Georgia College.

3. I don't think I will ever get a refund. Why is it important to select a refund preference?

Although you might not currently expect a refund from EGC, we may have a refund for you in the future. After all, it may be necessary to drop a class, a class may be cancelled, or you may simply receive a scholarship or assistance you were not anticipating. Selecting your preferred method to receive refunds from EGC ensures you'll always receive your refunds in a timely manner.

4. What are my options for receiving my refunds?

1. EasyRefundSM to your OneAccount (available the same day EGC releases your refund).
2. Deposit to a bank of your choice (2-3 business days).

5. What exactly is the EGC OneAccount?

The OneAccount is a fully functioning FDIC Insured FREE CHECKING account that allows you to access your financial aid refunds quicker and easier than ever before. The OneAccount has no minimum balance, no monthly fees, and free internet banking features. You may also use the Easy Refund Card to make purchases anywhere Debit MasterCard[®] is accepted and withdraw cash with no fees at Higher One ATMs located on or around campus.

6. Why have my refunds deposited directly to the OneAccount?

1. Depositing your refund to the OneAccount, and selecting an Easy Refund is the fastest way to access your refund money.
2. The Easy Refund Card is a Debit MasterCard, NOT A CREDIT CARD. It can be used to make purchases at participating merchants that accept Debit MasterCard, get cash at ATMs, pay bills, and more.
3. Parents and friends can easily send you money online via the **Send Money** feature.
4. It's FREE!

7. How will I know when my financial aid or other refund has been direct deposited to my OneAccount?

Higher One will send an email to the address you entered during activation when your refund has been deposited to your OneAccount. You can view the details of your OneAccount by accessing your statement online at EasyRefundCard.com, or by signing up to receive text messages sent directly to your cell phone with **Mobile Alerts**.

8. Can I have my refund deposited to another bank account?

Yes. You may have your refund deposited to the bank of your choice. In order to do so, select ACH transfer (to other bank) for your refund preference during the activation process and complete, print, and mail the required third party form to the designated address.

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