

EGSC Swainsboro Student Satisfaction Survey Spring 2019

Wednesday, May 15, 2019

228

Total Responses

Date Created: Wednesday, January 30, 2019

Complete Responses: 117

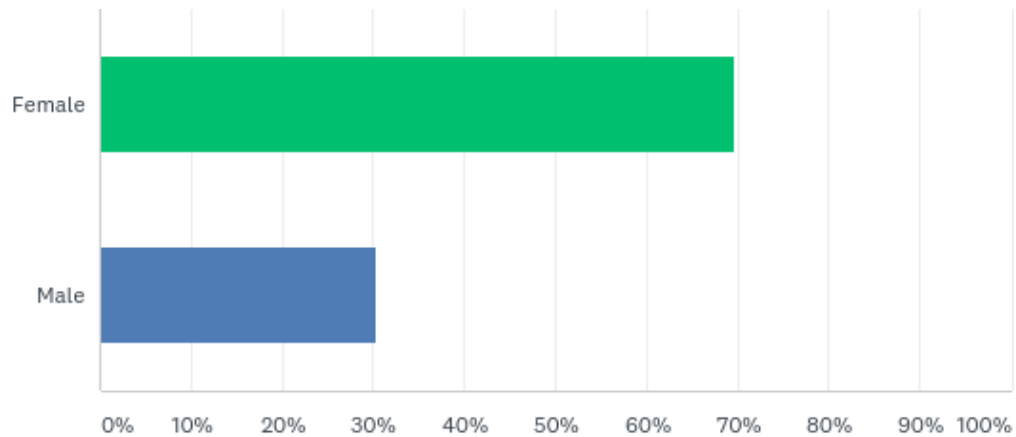
Q1: Are you a EGSC Swainsboro student?

Answered: 225 Skipped: 3

ANSWER CHOICES	RESPONSES	
Yes	100.00%	225
TOTAL		225

Q2: Gender:

Answered: 224 Skipped: 4



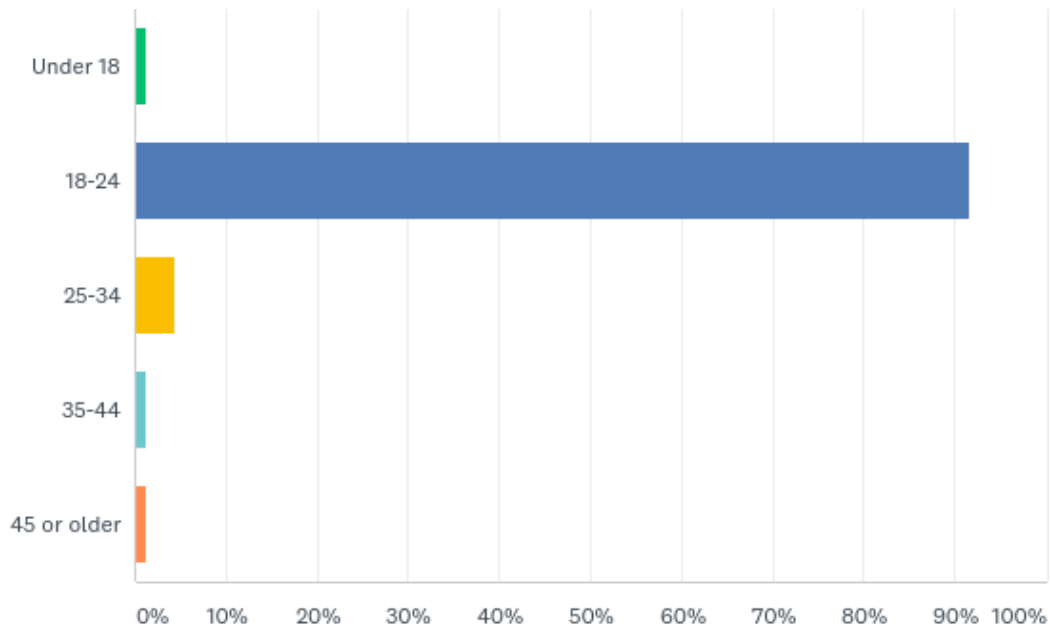
Q2: Gender:

Answered: 224 Skipped: 4

ANSWER CHOICES	RESPONSES	
Female	69.64%	156
Male	30.36%	68
TOTAL		224

Q3: Age group:

Answered: 225 Skipped: 3



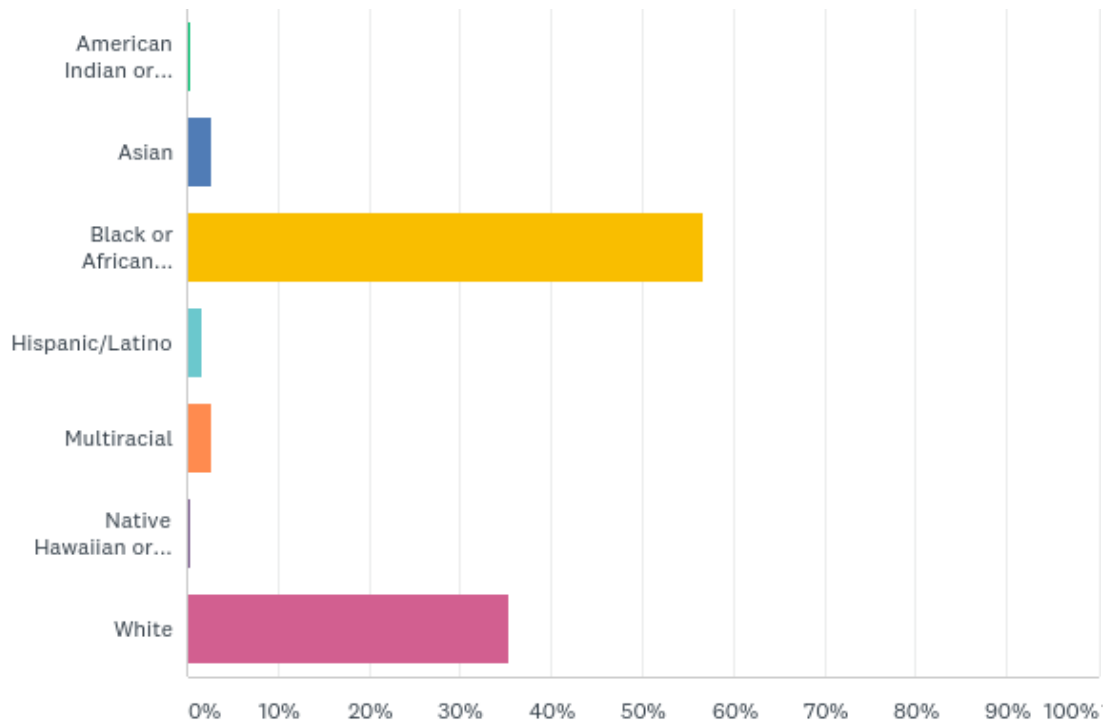
Q3: Age group:

Answered: 225 Skipped: 3

ANSWER CHOICES	RESPONSES	
Under 18	1.33%	3
18-24	91.56%	206
25-34	4.44%	10
35-44	1.33%	3
45 or older	1.33%	3
TOTAL		225

Q4: Ethnicity:

Answered: 226 Skipped: 2



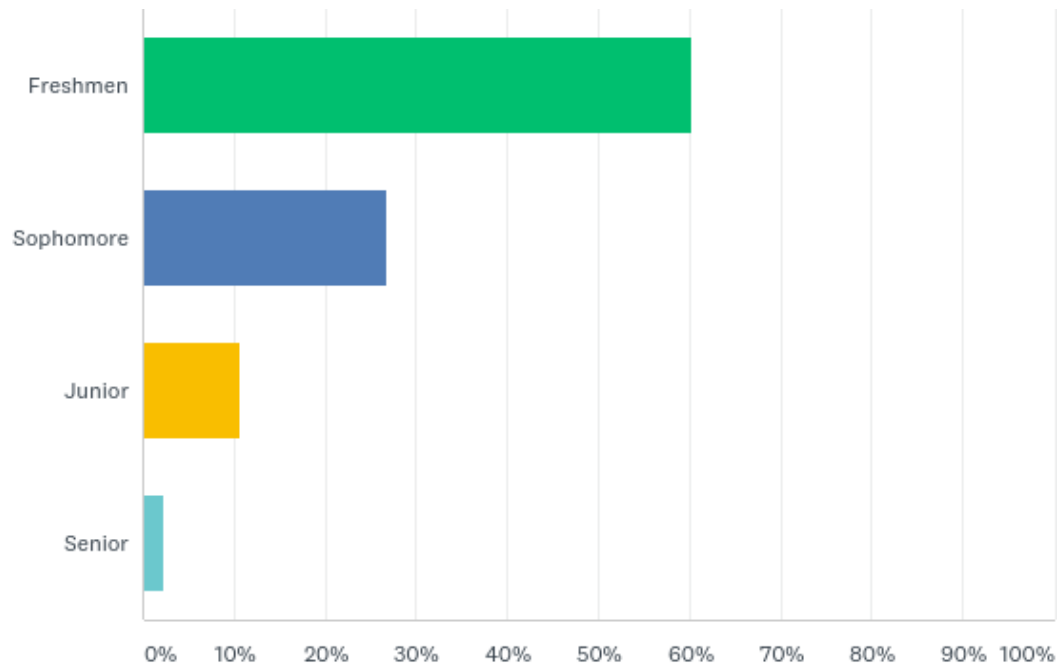
Q4: Ethnicity:

Answered: 226 Skipped: 2

ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	0.44%	1
Asian	2.65%	6
Black or African American	56.64%	128
Hispanic/Latino	1.77%	4
Multiracial	2.65%	6
Native Hawaiian or Pacific Islander	0.44%	1
White	35.40%	80
TOTAL		226

Q5: Academic class:

Answered: 227 Skipped: 1



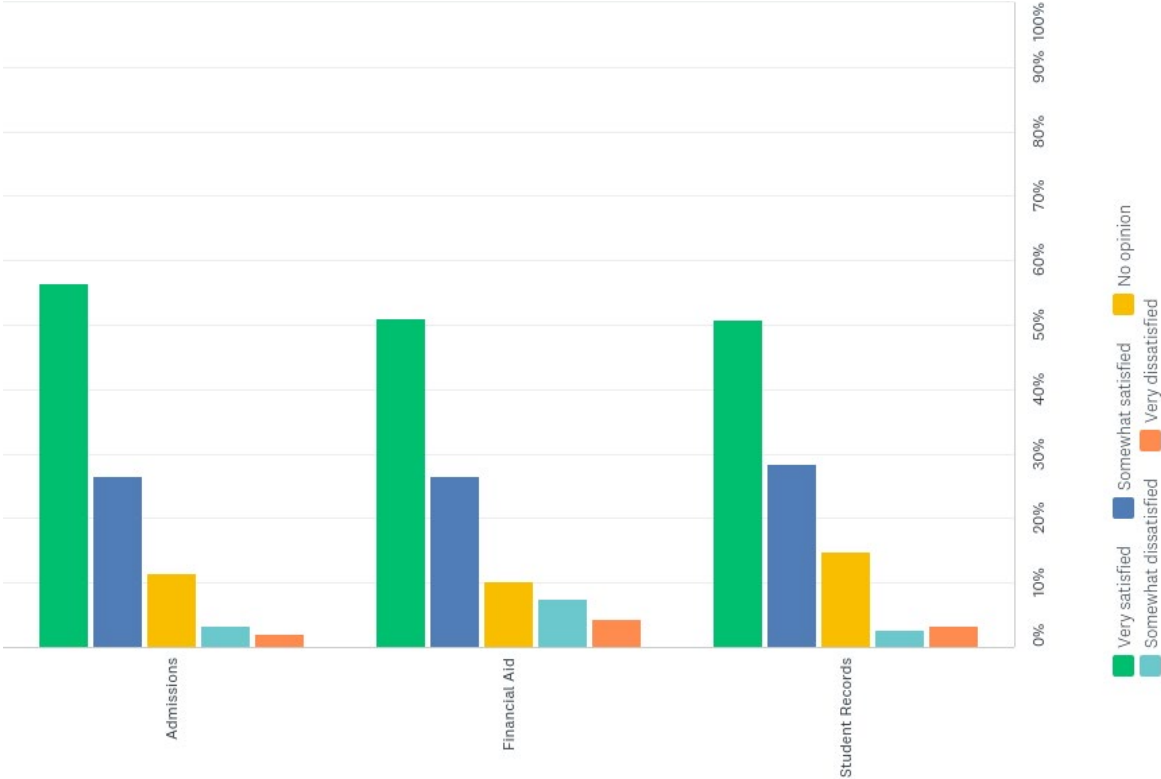
Q5: Academic class:

Answered: 227 Skipped: 1

ANSWER CHOICES	RESPONSES	
Freshmen	60.35%	137
Sophomore	26.87%	61
Junior	10.57%	24
Senior	2.20%	5
TOTAL		227

Q6: Please rate the quality of enrollment services provided by the following offices based on your level of satisfaction.

Answered: 185 Skipped: 43



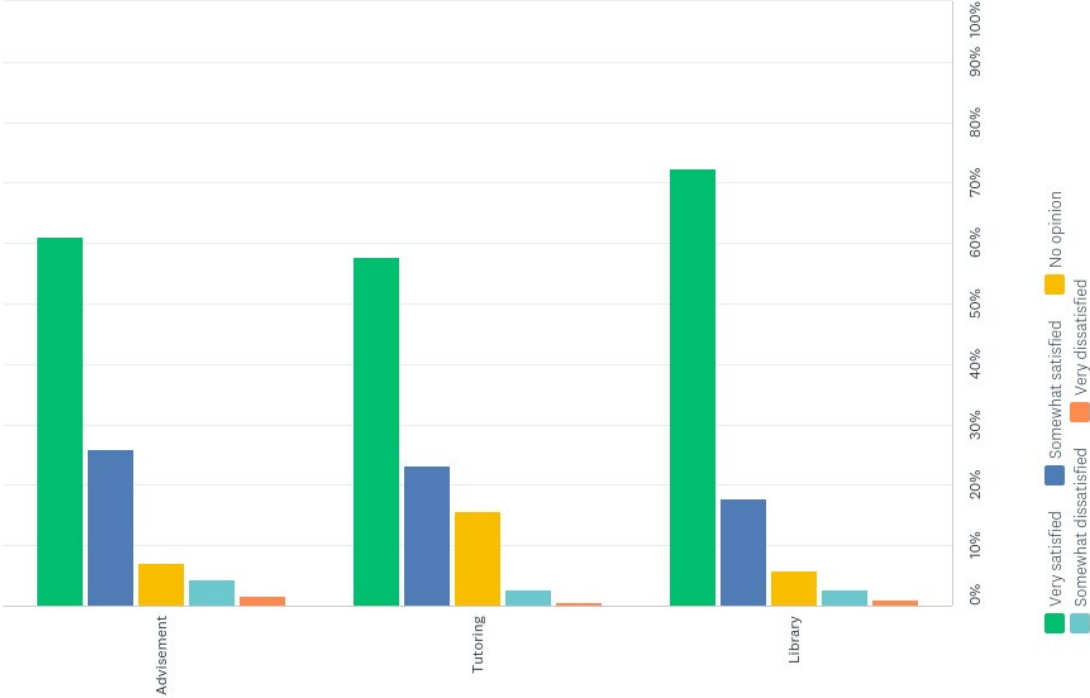
Q6: Please rate the quality of enrollment services provided by the following offices based on your level of satisfaction.

Answered: 185 Skipped: 43

	VERY SATISFIED	SOMEWHAT SATISFIED	NO OPINION	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
Admissions	56.52% 104	26.63% 49	11.41% 21	3.26% 6	2.17% 4	184	1.68
Financial Aid	51.09% 94	26.63% 49	10.33% 19	7.61% 14	4.35% 8	184	1.88
Student Records	50.82% 93	28.42% 52	14.75% 27	2.73% 5	3.28% 6	183	1.79

Q7: Please rate the quality of academic services based on your level of satisfaction.

Answered: 185 Skipped: 43



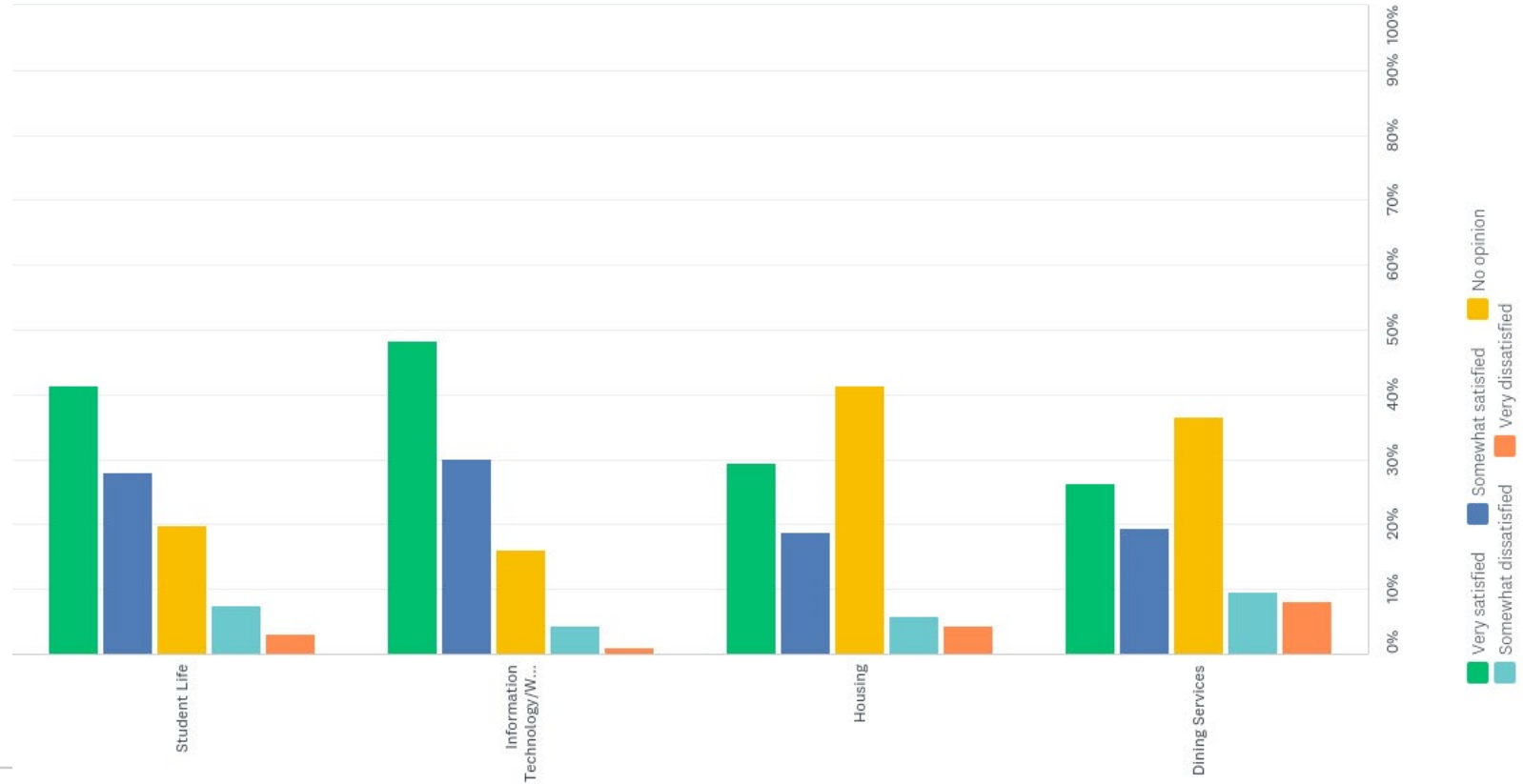
Q7: Please rate the quality of academic services based on your level of satisfaction.

Answered: 185 Skipped: 43

	VERY SATISFIED	SOMEWHAT SATISFIED	NO OPINION	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
Advisement	61.08% 113	25.95% 48	7.03% 13	4.32% 8	1.62% 3	185	1.59
Tutoring	57.84% 107	23.24% 43	15.68% 29	2.70% 5	0.54% 1	185	1.65
Library	72.43% 134	17.84% 33	5.95% 11	2.70% 5	1.08% 2	185	1.42

Q8: Please rate the quality of services provided by the following offices based on your level of satisfaction.

Answered: 186 Skipped: 42



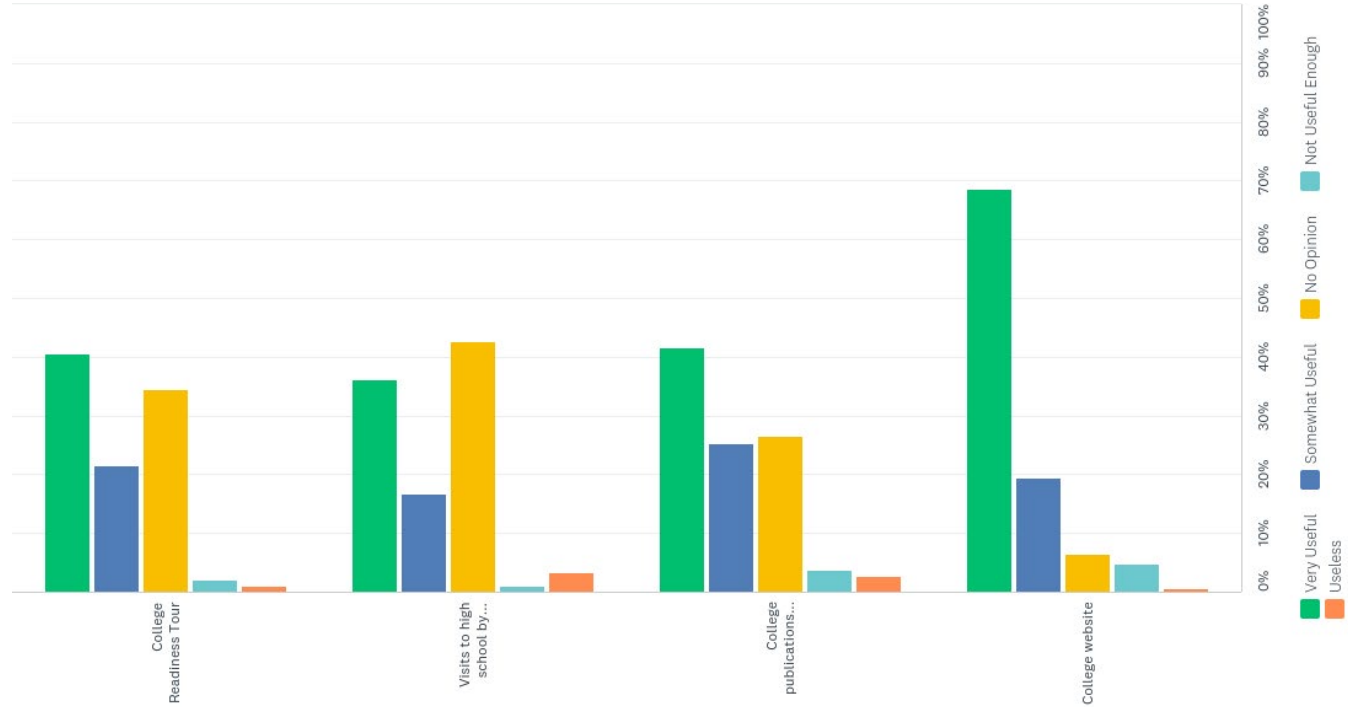
Q8: Please rate the quality of services provided by the following offices based on your level of satisfaction.

Answered: 186 Skipped: 42

	VERY SATISFIED	SOMEWHAT SATISFIED	NO OPINION	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
Student Life	41.40% 77	27.96% 52	19.89% 37	7.53% 14	3.23% 6	186	2.03
Information Technology/Web Services	48.39% 90	30.11% 56	16.13% 30	4.30% 8	1.08% 2	186	1.80
Housing	29.57% 55	18.82% 35	41.40% 77	5.91% 11	4.30% 8	186	2.37
Dining Services	26.34% 49	19.35% 36	36.56% 68	9.68% 18	8.06% 15	186	2.54

Q9: To help improve the information we make available to students, please rate the usefulness of the information we provide to you through the following sources:

Answered: 186 Skipped: 42



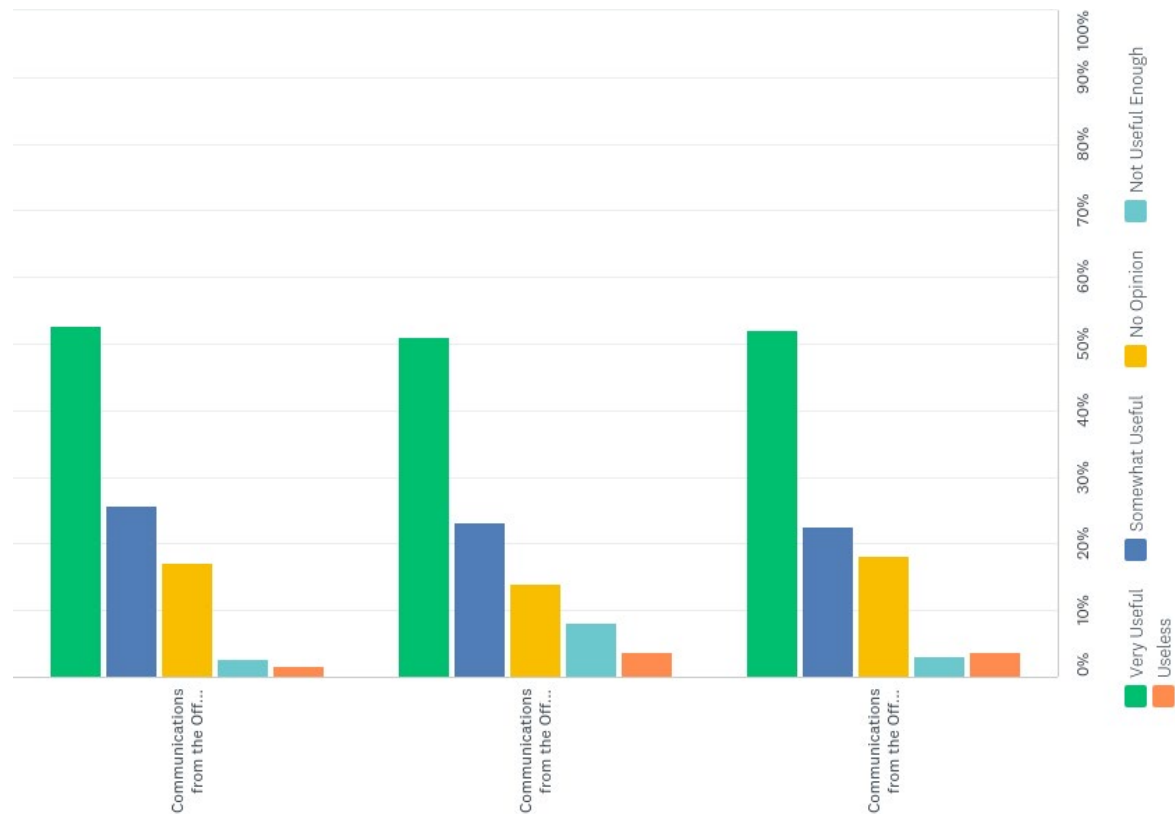
Q9: To help improve the information we make available to students, please rate the usefulness of the information we provide to you through the following sources:

Answered: 186 Skipped: 42

	VERY USEFUL	SOMEWHAT USEFUL	NO OPINION	NOT USEFUL ENOUGH	USELESS	TOTAL	WEIGHTED AVERAGE
College Readiness Tour	40.54% 75	21.62% 40	34.59% 64	2.16% 4	1.08% 2	185	2.02
Visits to high school by admissions staff	36.22% 67	16.76% 31	42.70% 79	1.08% 2	3.24% 6	185	2.18
College publications (catalogs, brochures, etc.)	41.62% 77	25.41% 47	26.49% 49	3.78% 7	2.70% 5	185	2.01
College website	68.65% 127	19.46% 36	6.49% 12	4.86% 9	0.54% 1	185	1.49

Q10: Please rate the usefulness of the information we provide to you through the following offices:

Answered: 186 Skipped: 42



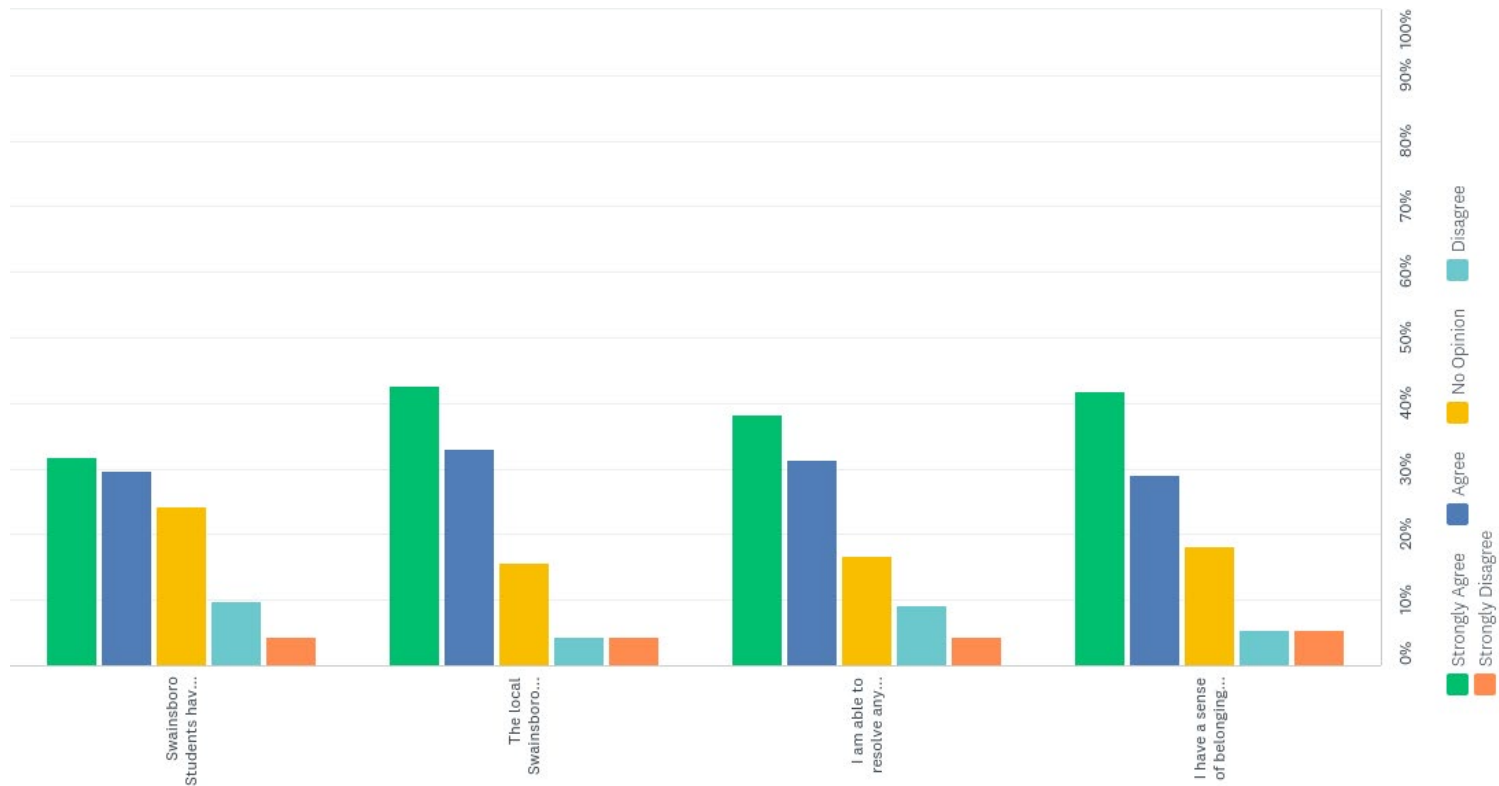
Q10: Please rate the usefulness of the information we provide to you through the following offices:

Answered: 186 Skipped: 42

	VERY USEFUL	SOMEWHAT USEFUL	NO OPINION	NOT USEFUL ENOUGH	USELESS	TOTAL	WEIGHTED AVERAGE
Communications from the Office of Admissions	52.69% 98	25.81% 48	17.20% 32	2.69% 5	1.61% 3	186	1.75
Communications from the Office of Financial Aid	51.08% 95	23.12% 43	13.98% 26	8.06% 15	3.76% 7	186	1.90
Communications from the Office of Student Accounts	52.15% 97	22.58% 42	18.28% 34	3.23% 6	3.76% 7	186	1.84

Q11: Please indicate your level of agreement with the following statements:

Answered: 186 Skipped: 42



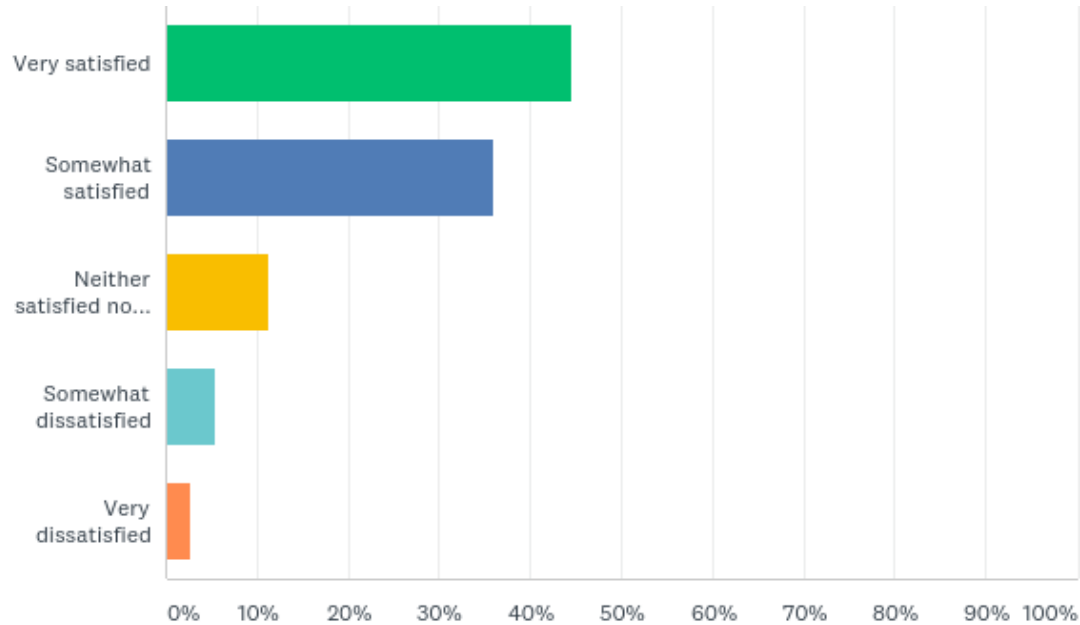
Q11: Please indicate your level of agreement with the following statements:

Answered: 186 Skipped: 42

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Swainsboro Students have a voice in decisions made at EGSC as a whole	31.89% 59	29.73% 55	24.32% 45	9.73% 18	4.32% 8	185	2.25
The local Swainsboro community is welcoming to EGSC students.	42.70% 79	32.97% 61	15.68% 29	4.32% 8	4.32% 8	185	1.95
I am able to resolve any problems I experience on the Swainsboro campus in a timely matter	38.38% 71	31.35% 58	16.76% 31	9.19% 17	4.32% 8	185	2.10
I have a sense of belonging on the Swainsboro campus	41.76% 76	29.12% 53	18.13% 33	5.49% 10	5.49% 10	182	2.04

Q12: Overall, how satisfied are you with your experience at EGSC?

Answered: 186 Skipped: 42



Q12: Overall, how satisfied are you with your experience at EGSC?

Answered: 186 Skipped: 42

ANSWER CHOICES	RESPONSES	
Very satisfied	44.62%	83
Somewhat satisfied	36.02%	67
Neither satisfied nor dissatisfied	11.29%	21
Somewhat dissatisfied	5.38%	10
Very dissatisfied	2.69%	5
TOTAL		186

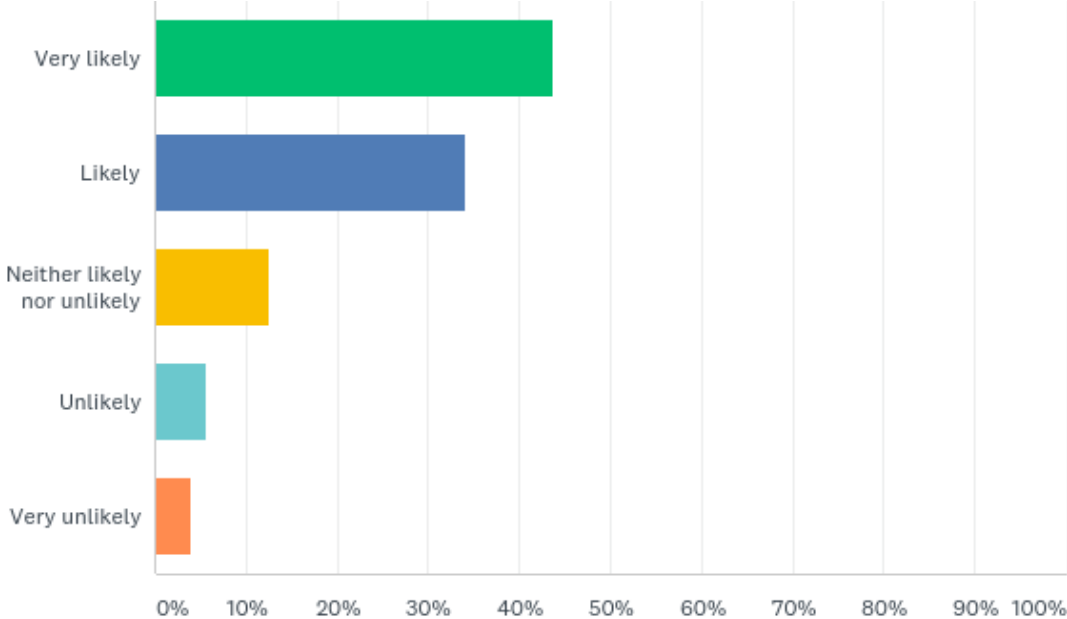
Q13: How important was each of these in choosing to attend East Georgia State College?

Answered: 177 Skipped: 51

	VERY IMPORTANT	SOMEWHAT IMPORTANT	NEUTRAL	LESS IMPORTANT	NO IMPORTANCE	TOTAL	WEIGHTED AVERAGE
Academic programs	68.75% 121	17.61% 31	10.23% 18	1.70% 3	1.70% 3	176	1.50
Family member attended EGSC	23.30% 41	12.50% 22	25.57% 45	5.68% 10	32.95% 58	176	3.13
Campus safety	65.91% 116	14.77% 26	12.50% 22	2.27% 4	4.55% 8	176	1.65
Financial aid	74.29% 130	10.29% 18	12.00% 21	0.00% 0	3.43% 6	175	1.48
Friend attending	29.31% 51	13.22% 23	28.16% 49	6.32% 11	22.99% 40	174	2.80
Housing	49.14% 86	9.14% 16	18.86% 33	1.71% 3	21.14% 37	175	2.37
Scholarships	69.71% 122	8.00% 14	12.00% 21	2.86% 5	7.43% 13	175	1.70
Tuition and fees	78.98% 139	9.09% 16	7.95% 14	1.70% 3	2.27% 4	176	1.39

Q14: How likely are you to recommend EGSC to others?

Answered: 176 Skipped: 52



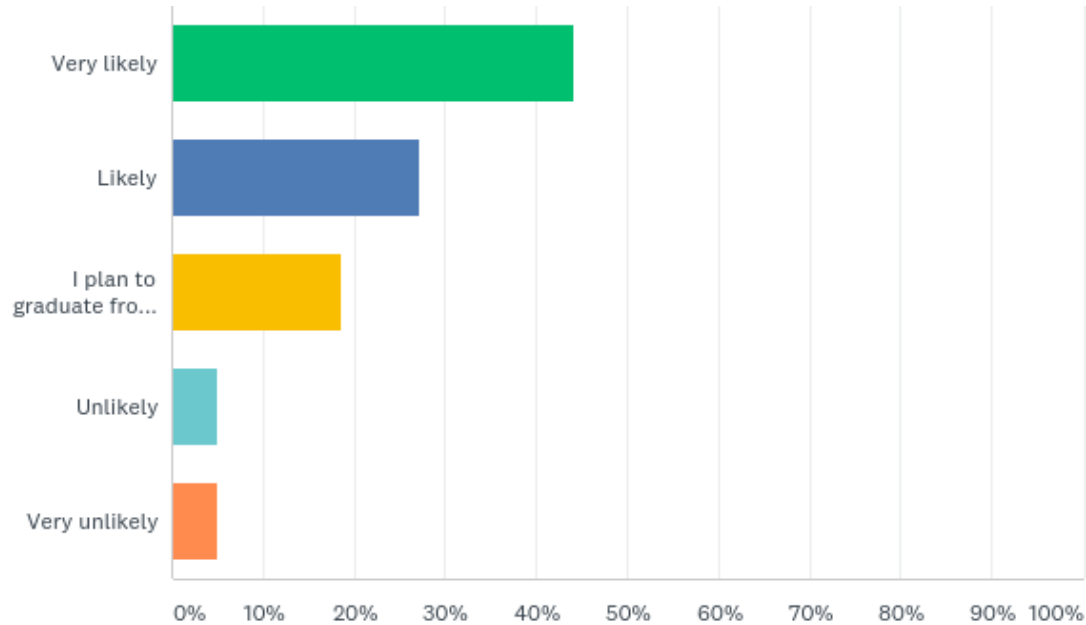
Q14: How likely are you to recommend EGSC to others?

Answered: 176 Skipped: 52

ANSWER CHOICES	RESPONSES	
Very likely	43.75%	77
Likely	34.09%	60
Neither likely nor unlikely	12.50%	22
Unlikely	5.68%	10
Very unlikely	3.98%	7
TOTAL		176

Q15: How likely are you to continue attending EGSC next year?

Answered: 177 Skipped: 51



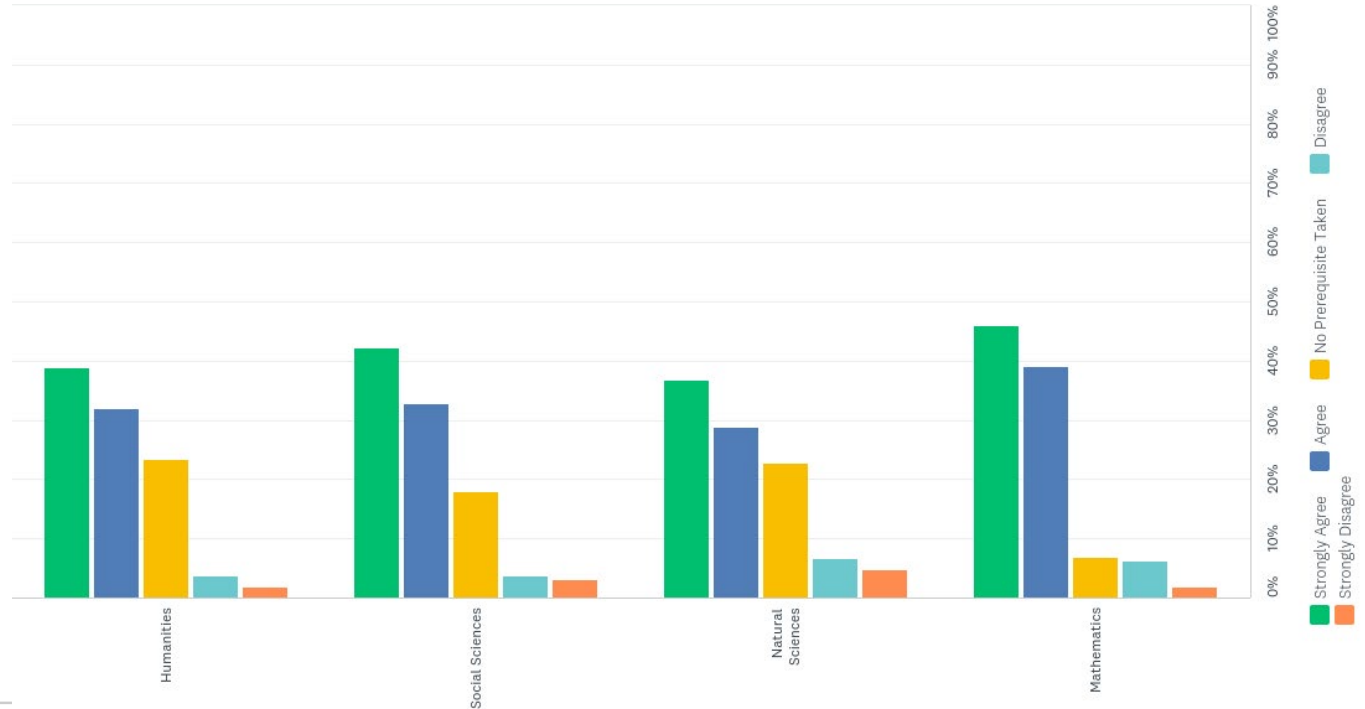
Q15: How likely are you to continue attending EGSC next year?

Answered: 177 Skipped: 51

ANSWER CHOICES	RESPONSES	
Very likely	44.07%	78
Likely	27.12%	48
I plan to graduate from EGSC this year	18.64%	33
Unlikely	5.08%	9
Very unlikely	5.08%	9
TOTAL		177

Q16: Do you agree that the courses that you have taken as prerequisites for other courses in each of the following academic areas have prepared you for the next course in the sequence?

Answered: 163 Skipped: 65



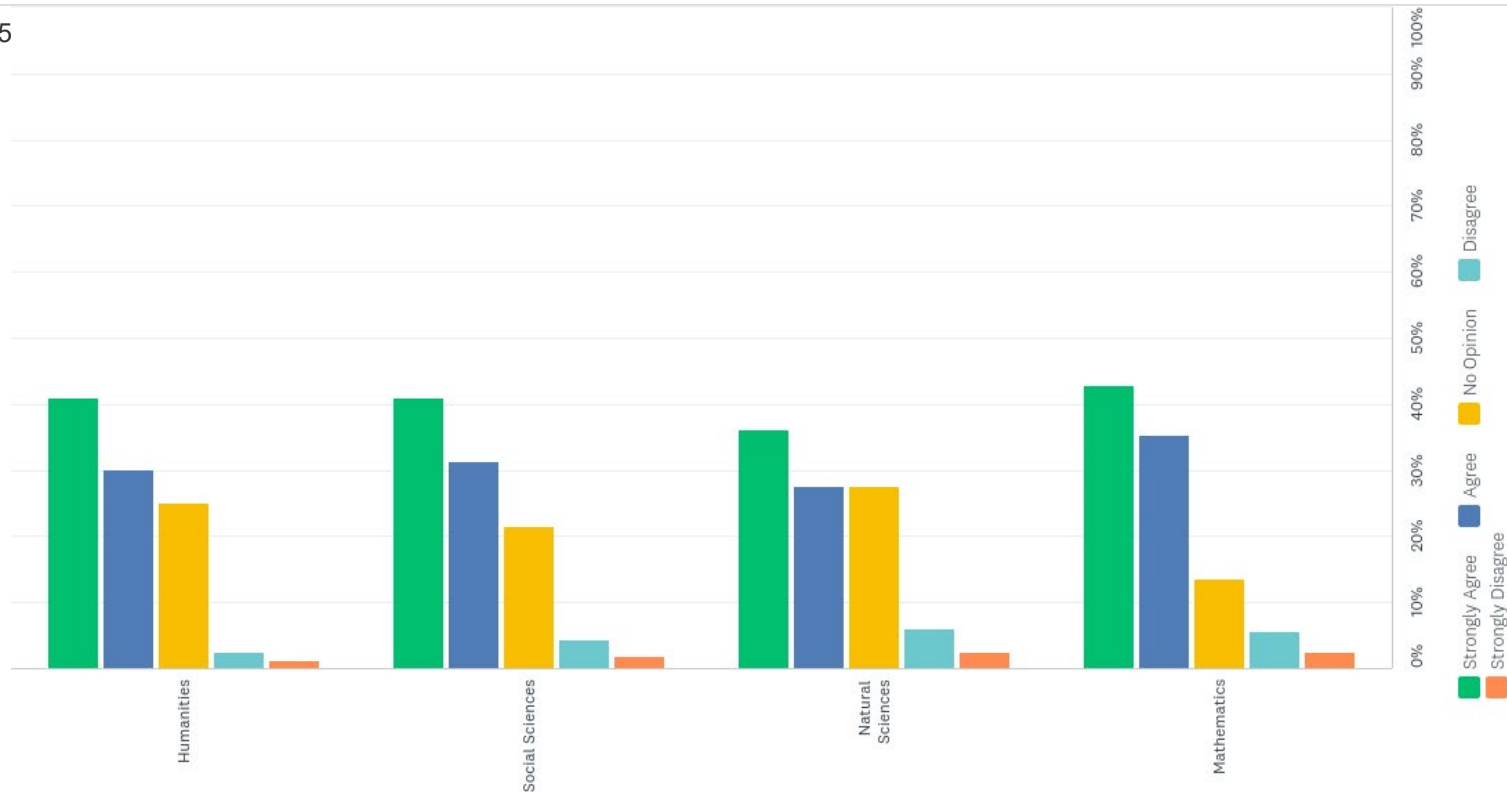
Q16: Do you agree that the courses that you have taken as prerequisites for other courses in each of the following academic areas have prepared you for the next course in the sequence?

Answered: 163 Skipped: 65

	STRONGLY AGREE	AGREE	NO PREREQUISITE TAKEN	DISAGREE	STRONGLY DISAGREE	TOTAL
Humanities	38.89% 63	32.10% 52	23.46% 38	3.70% 6	1.85% 3	162
Social Sciences	42.24% 68	32.92% 53	18.01% 29	3.73% 6	3.11% 5	161
Natural Sciences	36.81% 60	28.83% 47	22.70% 37	6.75% 11	4.91% 8	163
Mathematics	45.96% 74	39.13% 63	6.83% 11	6.21% 10	1.86% 3	161

Q17: Do you agree that you are given opportunities to practice and apply what is taught in each of the following types of courses?

Answered: 163 Skipped: 65



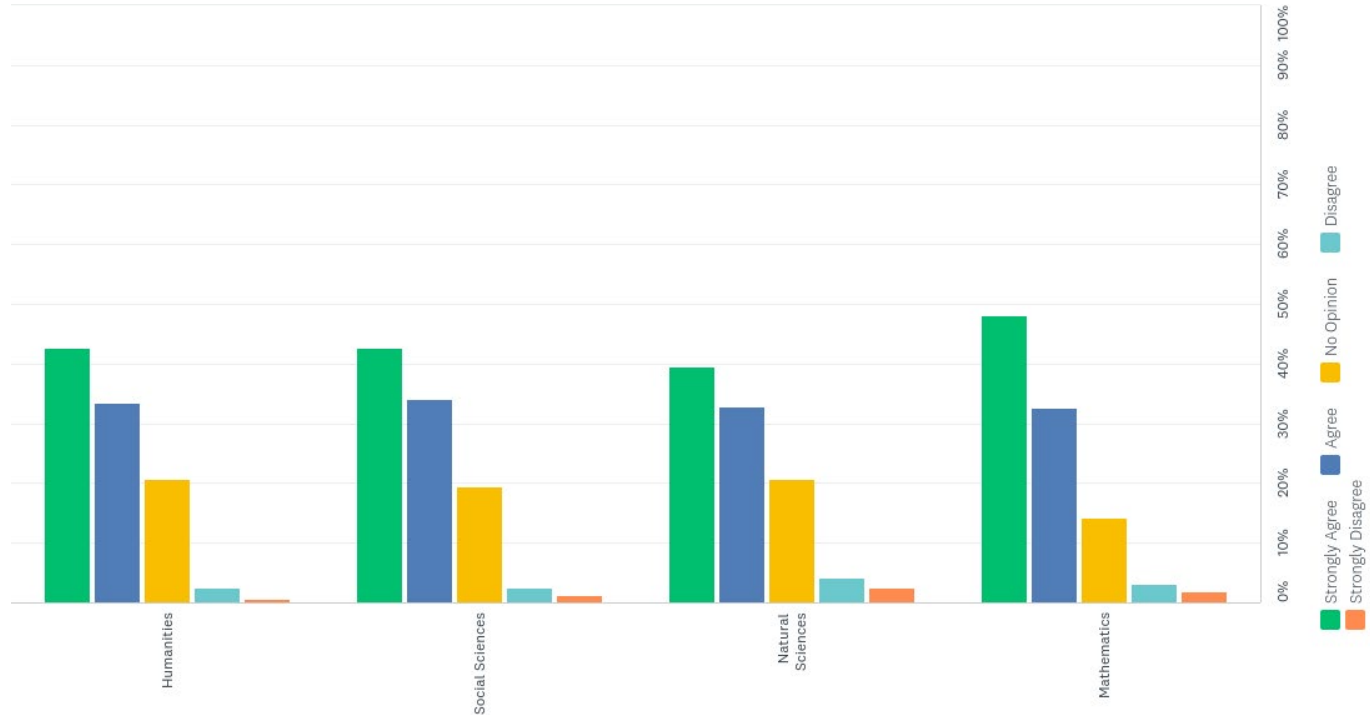
Q17: Do you agree that you are given opportunities to practice and apply what is taught in each of the following types of courses?

Answered: 163 Skipped: 65

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL
Humanities	41.10% 67	30.06% 49	25.15% 41	2.45% 4	1.23% 2	163
Social Sciences	41.10% 67	31.29% 51	21.47% 35	4.29% 7	1.84% 3	163
Natural Sciences	36.20% 59	27.61% 45	27.61% 45	6.13% 10	2.45% 4	163
Mathematics	42.86% 69	35.40% 57	13.66% 22	5.59% 9	2.48% 4	161

Q18: Do you agree that you are encouraged to investigate and critically analyze new ideas and/or solve problems in each of the following types of courses?

Answered: 164 Skipped: 64



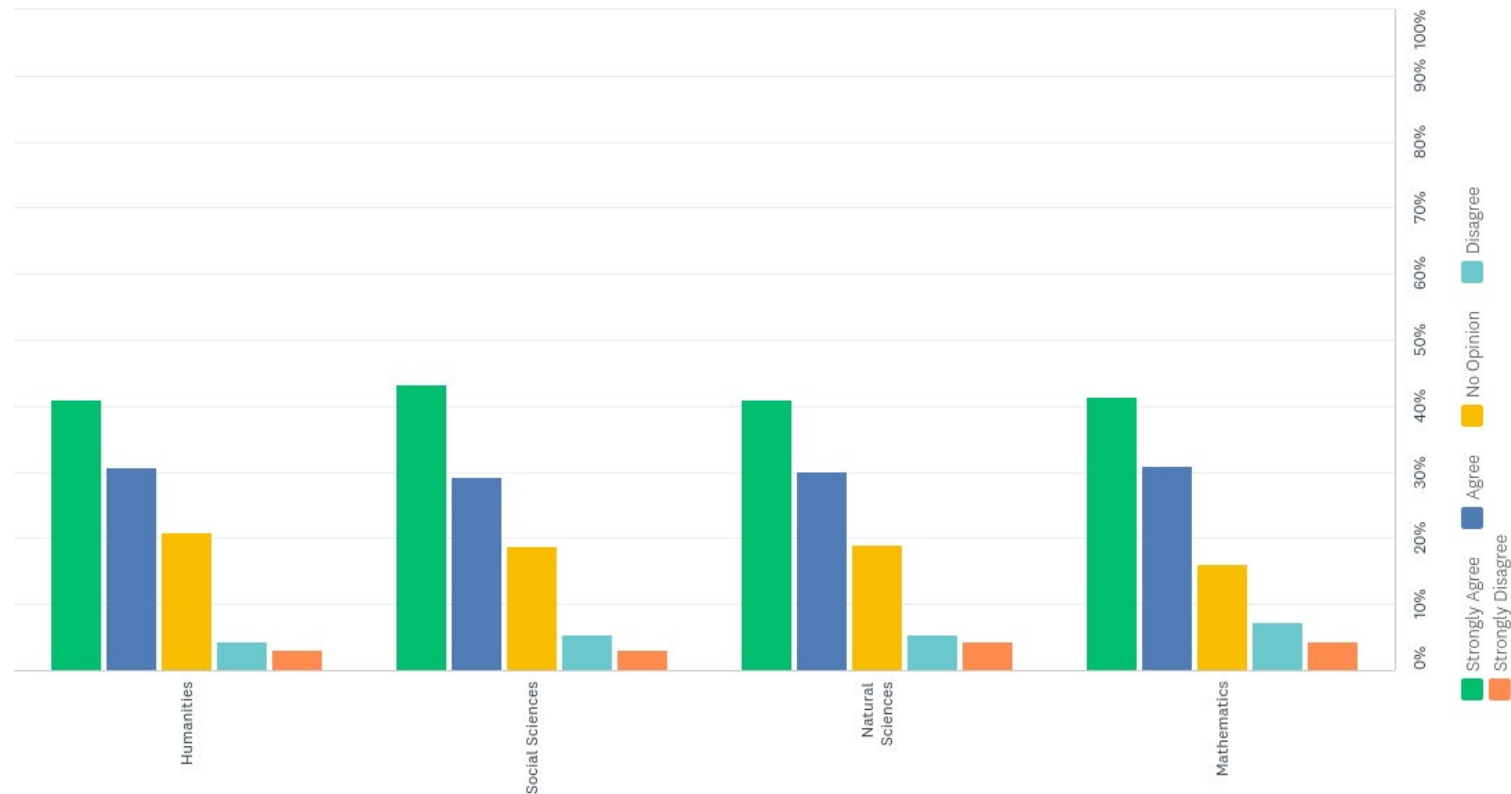
Q18: Do you agree that you are encouraged to investigate and critically analyze new ideas and/or solve problems in each of the following types of courses?

Answered: 164 Skipped: 64

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL
Humanities	42.68% 70	33.54% 55	20.73% 34	2.44% 4	0.61% 1	164
Social Sciences	42.68% 70	34.15% 56	19.51% 32	2.44% 4	1.22% 2	164
Natural Sciences	39.63% 65	32.93% 54	20.73% 34	4.27% 7	2.44% 4	164
Mathematics	48.15% 78	32.72% 53	14.20% 23	3.09% 5	1.85% 3	162

Q19: Do you agree that you are encouraged to interact and learn with other students in each of the following types of courses?

Answered: 164 Skipped: 64



Q19: Do you agree that you are encouraged to interact and learn with other students in each of the following types of courses?

Answered: 164 Skipped: 64

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL
Humanities	41.10% 67	30.67% 50	20.86% 34	4.29% 7	3.07% 5	163
Social Sciences	43.29% 71	29.27% 48	18.90% 31	5.49% 9	3.05% 5	164
Natural Sciences	41.10% 67	30.06% 49	19.02% 31	5.52% 9	4.29% 7	163
Mathematics	41.36% 67	30.86% 50	16.05% 26	7.41% 12	4.32% 7	162

Q20: How can your learning experience at EGSC be improved? (1 of 8)

Respondents	Responses
1	More calculators in the library.
2	I have had a good learning experience at EGSC
3	If the library was open past 7. I'm a student athlete that does classes in the morning and practices in the afternoon, so I don't have much time to study at the library
4	dome teachers are good and some arent that good but learning is easy if you help yourself do it Study groups for all classes should be available for students in the ACE and library. Teachers
5	should collaborate more for the prerequisites courses and courses that follow after the prerequisites so students can have better understanding of the material being taught, especially in mathematics.
6	very satisfying
7	My learning experience can be improved at EGSC by interacting and learning more about the the course during the lecture periods
8	I'm very happy with everything. I'm also very thankful for my great adviser and the Ace Center.
9	If I advice on how to study for the class then I email the professor for suggestions.
10	TIME MANAGEMENT & USING SCHOOL RESOURCES
11	Good luck to everyone that has to be here any longer than I do
12	Overall, I have been very satisfied with my learning experience at EGSC. Except for a bad professor or two, I can't really complain. For me, the good has outweighed the bad.
13	Managing my time wisely
14	I am really happy with my experience so far at EGSC and can not think of anyways it could be improved.
15	stay on top of my work and don't slack

Q20: How can your learning experience at EGSC be improved? (2 of 8)

Respondents	Responses
16	My learning experience can be improved by the faculty and staff putting forth their best effort to drive home the material in a different manner than what they are doing now.
17	The Study group that me and my friends have in our room.
18	probably more tutors
19	No Improvements necessary
20	N/A
21	spending more time studying and doing work
22	By paying attention
23	Get staff to be more personal
24	There is nothing to be improved.
25	No opinion
26	Ace Center
27	more in-depth reviews on certain concepts in the class
28	N/a
29	I have to listen and ask questions.
30	Better advisement. Academic advisors just put you in classes and I've ended up taking classes I don't need and not knowing about classes I did need. Waste of time and money.

Q20: How can your learning experience at EGSC be improved? (3 of 8)

Respondents	Responses
31	More explaining from professors.
32	Eliminate teachers who teach for their selves and more teachers who are more hands on and that doesn't bicker back and forth with students.
33	more tutors and teachers that are in the office during office hours
34	I wished that professors were more involved and willing to work more with students. Also, the Business office needs some work as well as the Financial Aid office.
35	It's great For the Stats Course the teacher Lynn could needs to be doing her job as a professor and not depending the ace to teach her class the teacher Wruck could also do his job
36	to instead of making us learn only the vocabulary on our own. Please take this into consideration both those teachers give students a hard time.
37	My learning experience can be improved by giving students more opportunities to be engaged and enjoy lectures.
38	Everything is great, always room for improvement but as of now cant think of anything that could be better than it already is. Thanks and keep up the great work.
39	tutor
40	focus on school work and get involved
41	Everything is going great.
42	i honestly don't know
43	My learning experience at EGSC can be improved by me using my resources that's install here at EGSC to be successful.
44	I have a pretty good learning experience now but I think that there should be study nights on each floor for different subjects every night
45	Better professors

Q20: How can your learning experience at EGSC be improved? (4 of 8)

Respondents	Responses
46	<p>On this campus everything is so divided and everyone has their own biased opinion of each department. Based on my own experiences, certain opportunities are unfair and seem to be introduced to some more than others. I have grown so much at this school as an individual. However, its only due to the fact that I had to help myself. There is not much school spirit and the community is so unwelcoming that you miss home more than the experience of being here. I would like to see this campus grow however there has to be many changes involved. The first step is coming together.</p>
47	<p>By the teacher's actually helping us instead of just handing us worksheets.</p>
48	<p>Having professors that can teach without just reading the notes from the board being able to take another type of situation and makeitto</p>
49	<p>Where the students overstand the information being taught I think that my learning experiences could be improved by more communication with the professors.</p>
50	<p>Everything is fine at the Swainsboro campus</p>
51	<p>Some teachers should be more interactive in their classes instead of reading from the board or telling the students " the only way to pass the class is if students spend more time studying outside of class than in class. " If that's the case, then why go to class? This statement makes me uncomfortable and it makes me feel I'm wasting money.</p>
52	<p>To have enthusiastic teachers. Also to not allow loud disruptive talking and playing in the library.</p>
53	<p>My learning experience at EGSC has been wonderful so far.</p>
54	<p>n/a</p>
55	<p>teachers more involved</p>

Q20: How can your learning experience at EGSC be improved? (5 of 8)

Respondents	Responses
56	The bulk of the online courses I have taken, especially in the sciences, have been a mess. Please help them. The humanities, however, have been stellar and deserve more of an emphasis considering how hard those professors work.
57	being able to go to professors during their scheduled office hours
58	Set up more tutorial programs to help student with homework problems.
59	Have the library and maybe the ACE open to students all the time (24/7)
60	Library is very loud sometimes (especially in fall semester with new students) making it hard to study. There is not a Physics 2 tutor available in the ACE center.
61	i have a hard time asking for help
62	It is already excellent. Perhaps more computer labs and printers if the signal is bad.
63	better math and science professors, along with better tutors in the ace.
64	Be more understanding to issues going on with the student. Especially if it concerns major surgery.
65	My learning experience can be improved by managing time better.
66	I am already satisfied
67	Ask more questions. Attend the ace more and practice on time
68	Work load is to high. Each professor requires work based on you only taking his/her class
69	Everything is good.
70	Studying

Q20: How can your learning experience at EGSC be improved? (6 of 8)

Respondents	Responses
71	more time and help the first year setting up a schedule to do work
72	More tutors in the ace center would help a lot. Also, more "quiet" areas or study rooms.
73	N/a
74	EGSC is amazing.
75	it is fine
76	Mostly everything is good I just feel like some teachers should stop showing favoritism
77	More consideration of the students free time
78	teachers who interact more. Because when i go to class it feels like I'm at a 9-5 job. Hire a new chemistry professor. Cerpovicz is old school, takes the long route in problems and is overall awful really.
79	Hire more professors like Dr. Breanna Simmons. She actually cares and values her students.
80	more hands on learning
81	take advantage of the help and study groups
82	Have dual enrollment be more comfortable
83	My learning experience can be improved if many higher level courses were offered every semester.
84	No improvement needed just better decisions
85	having more things to do during the weekend and the weekdays for students

Q20: How can your learning experience at EGSC be improved? (7 of 8)

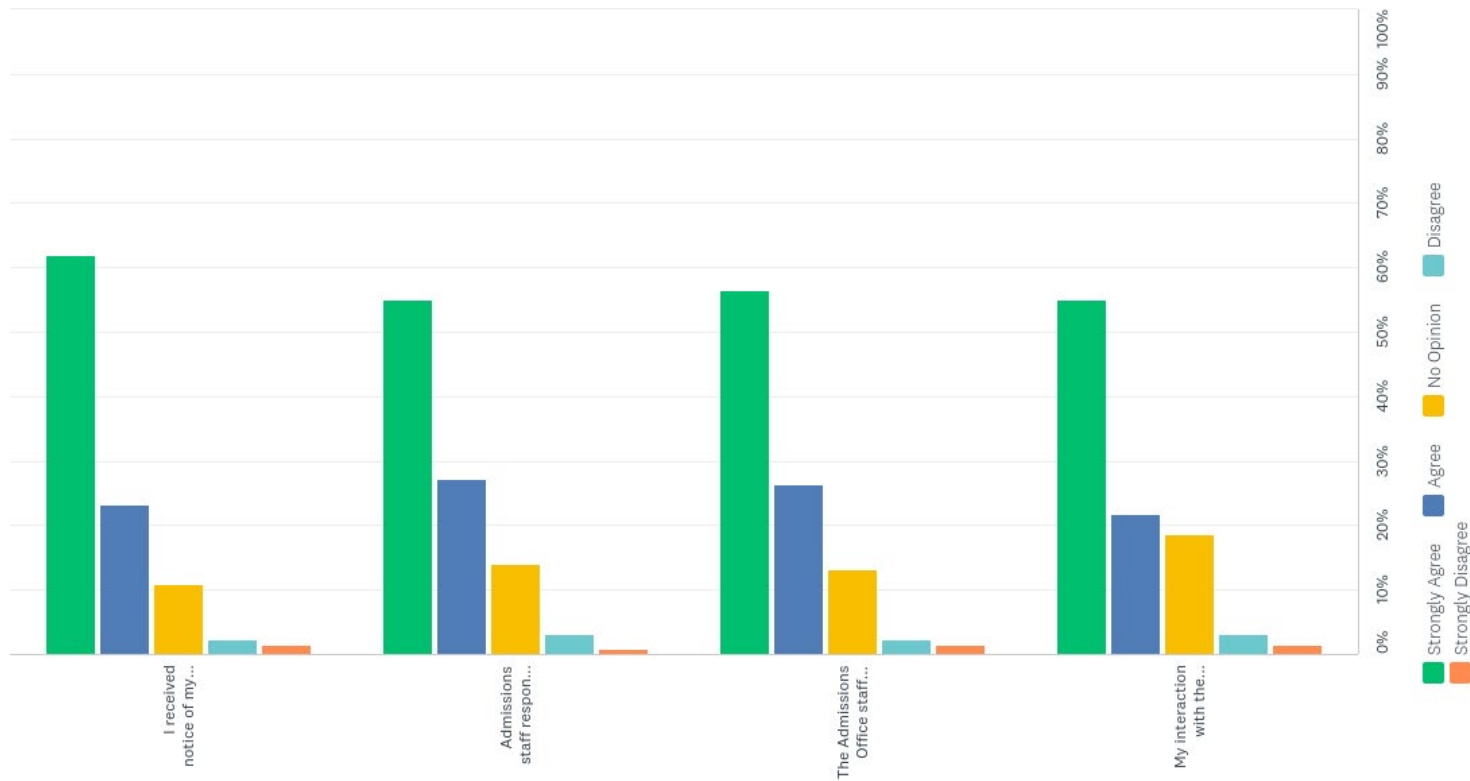
Respondents	Responses
86	Better resources Professors put a much heavier weight on major tests than the other assignments so if you fail a test, it is very difficult to recover and bring up the grade. Some professors do not give enough grading opportunities.
87	Also, in D2L not all professors keep a running calculation of you average. It would be helpful to know my grade at all times throughout the semester.
88	More help in the ACE with other subjects like U.S. History
89	its fine
90	Learning experiences at EGSC are great. I feel that I am learning the most I can from all courses and that if someone is not learning its because they are not trying.
91	I am satisfied with my experience. There is a handful of teachers that need to lead by example. As a non-traditional student, I see and hear how traditional students level of respect changes on the degree of discipline and sincerity that they present. You can be tough and push students to think outside the box and be supportive or you can do it in an almost disrespectful way. Respect is a 2 way street and it is very obvious in the classrooms.
92	I feel like my learning experience is top notch and I really value and enjoy it.
93	Have the library open 24/7
94	By going to ace and getting help with my homework
95	teachers need to know that i have other classes i get drowned in work
96	longer ace hours
97	My learning experience at EGSC can be improved by going to get help from the ACE by asking my professor for help when I do no understand the homework that is being provided to me.
98	

Q20: How can your learning experience at EGSC be improved? (8 of 8)

Respondents	Responses
99	My learning experience at EGSC can be improved by getting out more.
100	My experience can be changed by the way students can do things on campus such as, having open gym on the weekends, better food, and alot of other things to do on campus.
101	Out of class options for extra credit and travel
102	Attendance policies should be made less strict in regards to dual enrollment students
103	better equipment for the science labs could be invested in
104	Teachers teaching material instead of using useless powerpoints.
105	I feel that some of the professors should learn to teach in multiple methods and not expect us as students to learn solely on reading the book and not teach in a more extensive manner during class hours.
106	My learning experience at EGSC my past two semesters has been great. The only problem I have sometimes is communication with my professors. Some are not always in their offices during their office hours and some take almost two days to reply to an email. I feel like more communication time with my professors would increase my learning experience.
107	The professors could upload material used in class a day before the class.
108	Study More
109	The only thing I would consider would be to add more course options for upper biology courses
110	More interacting to the students.

Q21: Indicate your agreement with the following statements about the EGSC Admissions Office:

Answered: 129 Skipped: 99



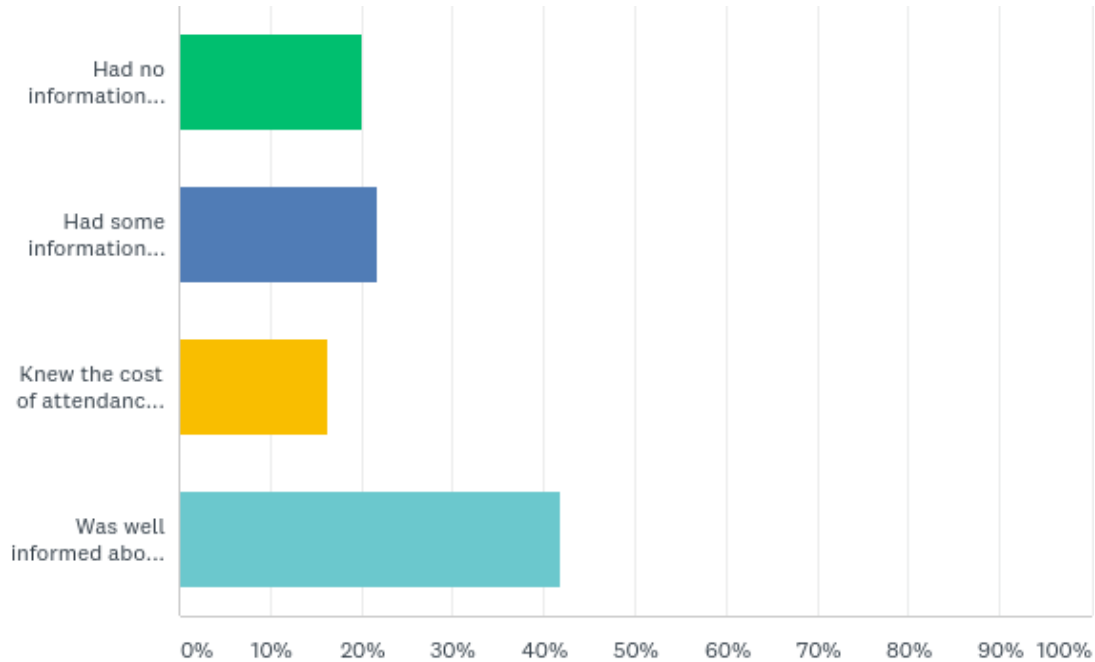
Q21: Indicate your agreement with the following statements about the EGSC Admissions Office:

Answered: 129 Skipped: 99

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
I received notice of my acceptance in a timely manner.	62.02% 80	23.26% 30	10.85% 14	2.33% 3	1.55% 2	129	1.58
Admissions staff responded to my questions and concerns in a timely manner.	55.04% 71	27.13% 35	13.95% 18	3.10% 4	0.78% 1	129	1.67
The Admissions Office staff communicated with me in a manner that resolved my problem or allowed me to understand the next steps.	56.59% 73	26.36% 34	13.18% 17	2.33% 3	1.55% 2	129	1.66
My interaction with the Admissions office played a positive part in my decision to attend EGSC.	55.04% 71	21.71% 28	18.60% 24	3.10% 4	1.55% 2	129	1.74

Q22: Prior to attending EGSC, how well informed were you regarding the cost of attendance?

Answered: 129 Skipped: 99



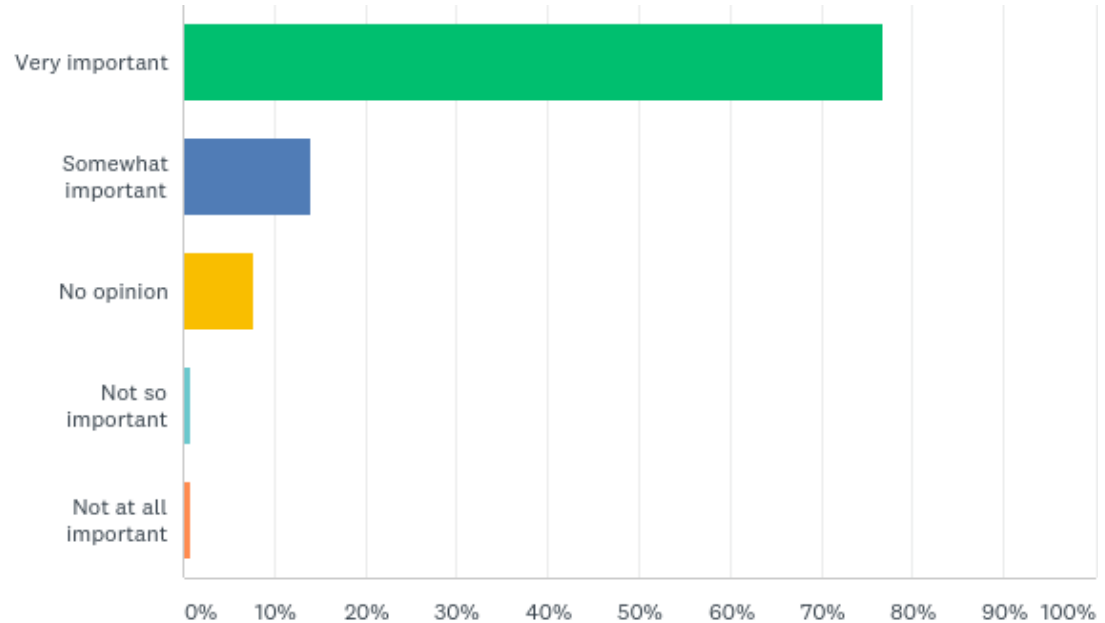
Q22: Prior to attending EGSC, how well informed were you regarding the cost of attendance?

Answered: 129 Skipped: 99

ANSWER CHOICES	RESPONSES	
Had no information about cost of attendance	20.16%	26
Had some information about cost of attendance	21.71%	28
Knew the cost of attendance, but had questions	16.28%	21
Was well informed about the cost of attendance	41.86%	54
TOTAL		129

Q23: Please indicate the importance of having an estimate of the total cost of attending EGSC, including personal expenses and transportation costs.

Answered: 129 Skipped: 99



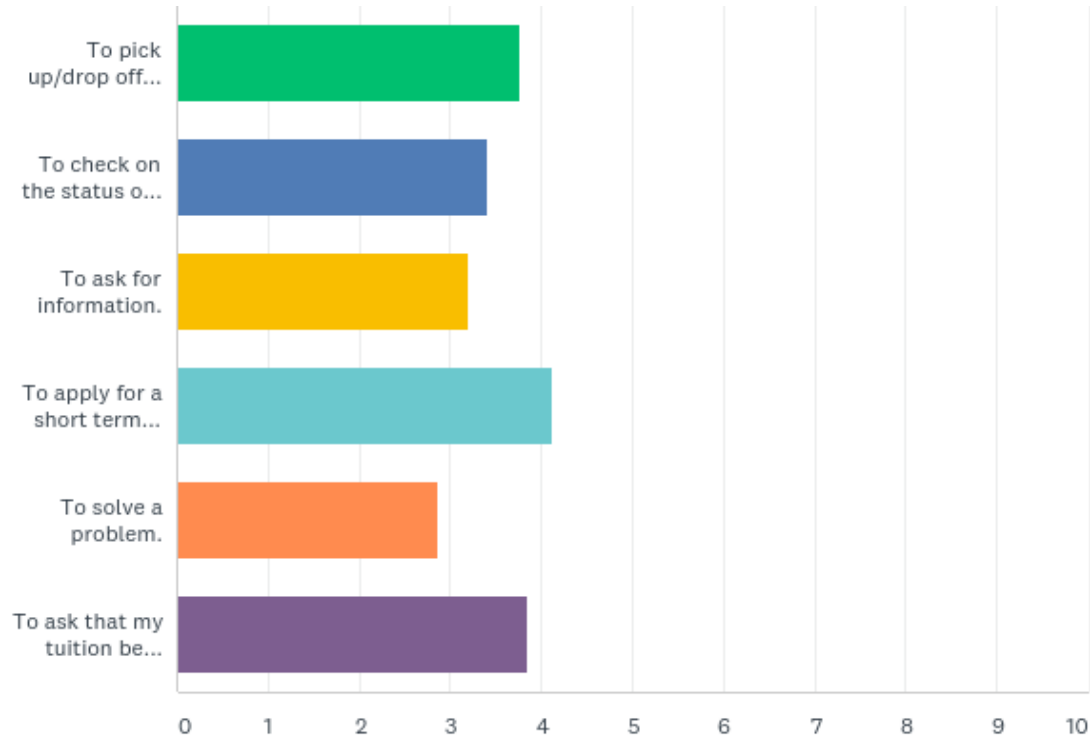
Q23: Please indicate the importance of having an estimate of the total cost of attending EGSC, including personal expenses and transportation costs.

Answered: 129 Skipped: 99

ANSWER CHOICES	RESPONSES	
Very important	76.74%	99
Somewhat important	13.95%	18
No opinion	7.75%	10
Not so important	0.78%	1
Not at all important	0.78%	1
TOTAL		129

Q24: Please rank the most frequent reason you visit the Financial Aid Office on a scale from 1 (least) to 6 (most):

Answered: 127 Skipped: 101



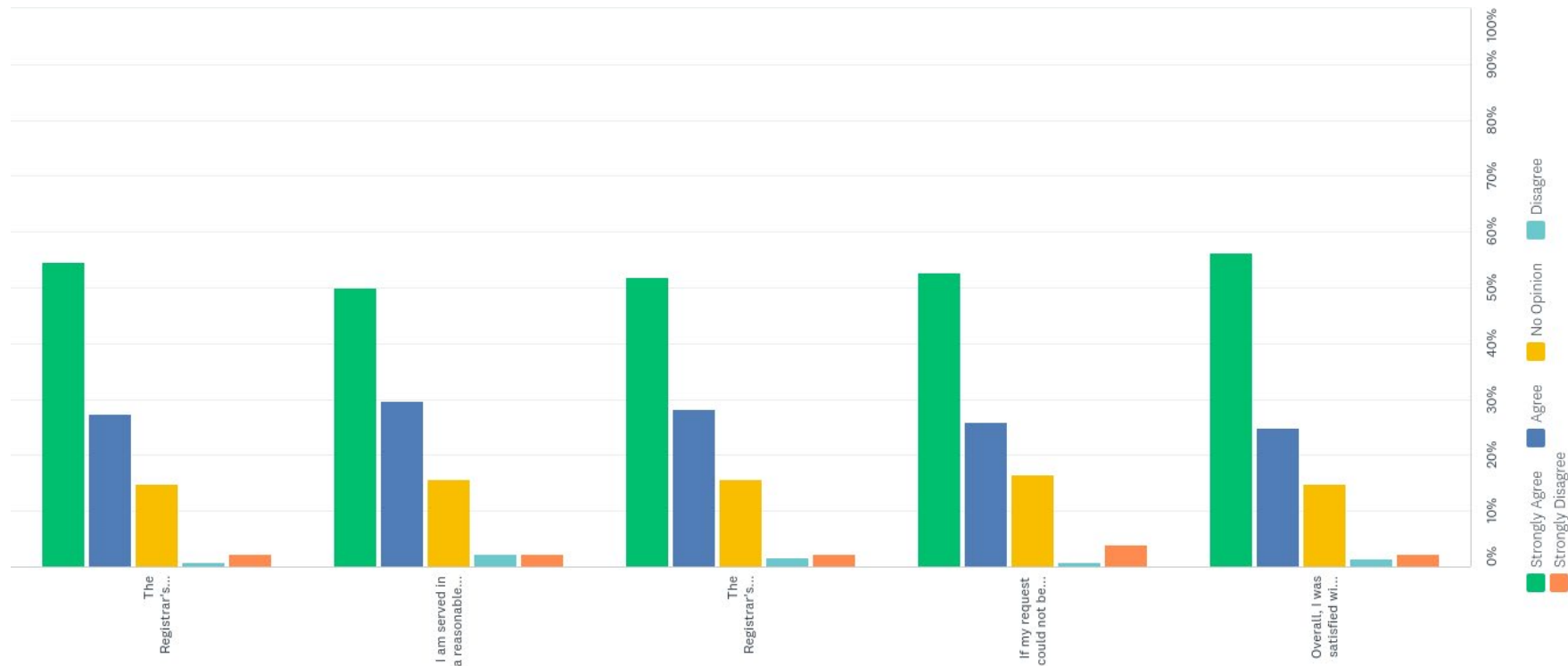
Q24: Please rank the most frequent reason you visit the Financial Aid Office on a scale from 1 (least) to 6 (most):

Answered: 127 Skipped: 101

	1	2	3	4	5	6	TOTAL	SCORE
To pick up/drop off forms	15.96% 15	21.28% 20	22.34% 21	17.02% 16	10.64% 10	12.77% 12	94	3.77
To check on the status of my aid.	13.27% 13	17.35% 17	17.35% 17	17.35% 17	18.37% 18	16.33% 16	98	3.41
To ask for information.	14.02% 15	13.08% 14	14.95% 16	15.89% 17	21.50% 23	20.56% 22	107	3.21
To apply for a short term loan.	26.32% 25	21.05% 20	18.95% 18	15.79% 15	8.42% 8	9.47% 9	95	4.13
To solve a problem.	5.83% 6	10.68% 11	14.56% 15	24.27% 25	23.30% 24	21.36% 22	103	2.87
To ask that my tuition be deferred	34.26% 37	12.96% 14	12.04% 13	5.56% 6	13.89% 15	21.30% 23	108	3.84

Q25: Indicate your agreement with each of the following statements about the Registrar's Office.

Answered: 128 Skipped: 100



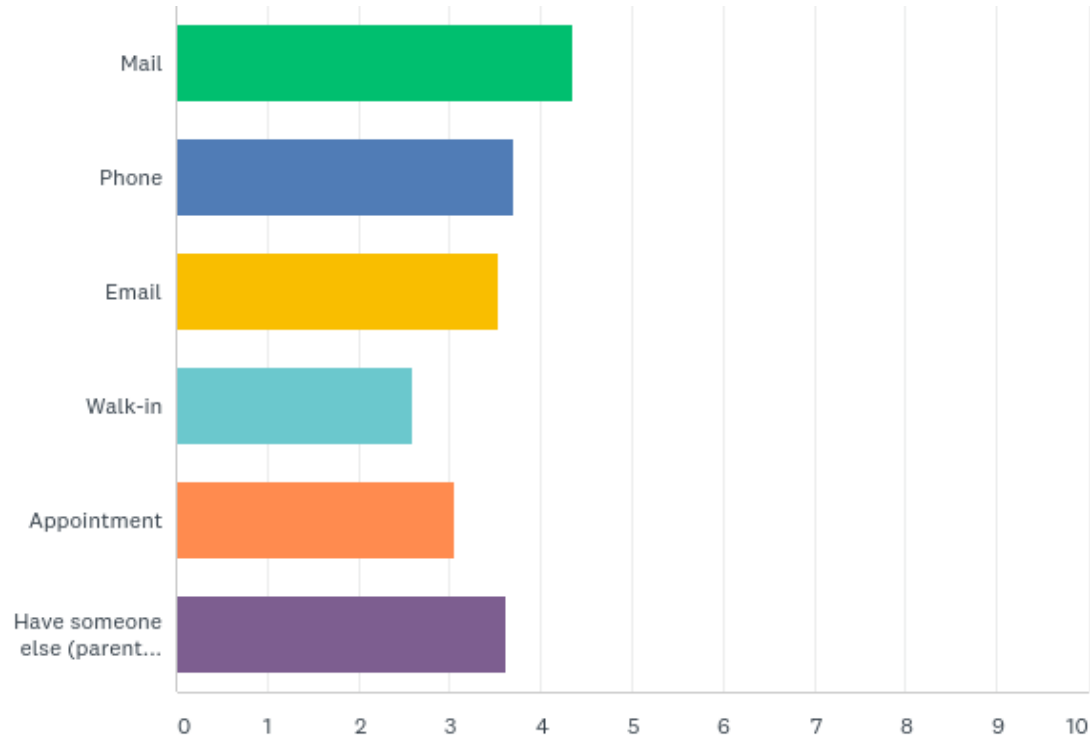
Q25: Indicate your agreement with each of the following statements about the Registrar's Office.

Answered: 128 Skipped: 100

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL
The Registrar's Office staff are knowledgeable.	54.69% 70	27.34% 35	14.84% 19	0.78% 1	2.34% 3	128
I am served in a reasonable period of time.	50.00% 64	29.69% 38	15.63% 20	2.34% 3	2.34% 3	128
The Registrar's Office staff usually satisfy my request during my initial contact.	51.97% 66	28.35% 36	15.75% 20	1.57% 2	2.36% 3	127
If my request could not be immediately satisfied, the Registrar's Office staff member provide me with the necessary next steps.	52.76% 67	25.98% 33	16.54% 21	0.79% 1	3.94% 5	127
Overall, I was satisfied with the service provided by the Registrar's Office.	56.25% 72	25.00% 32	14.84% 19	1.56% 2	2.34% 3	128

Q26: Please rank from 1 (least) to 6 (most) the way you prefer to conduct business with the Enrollment Management offices.

Answered: 120 Skipped: 108



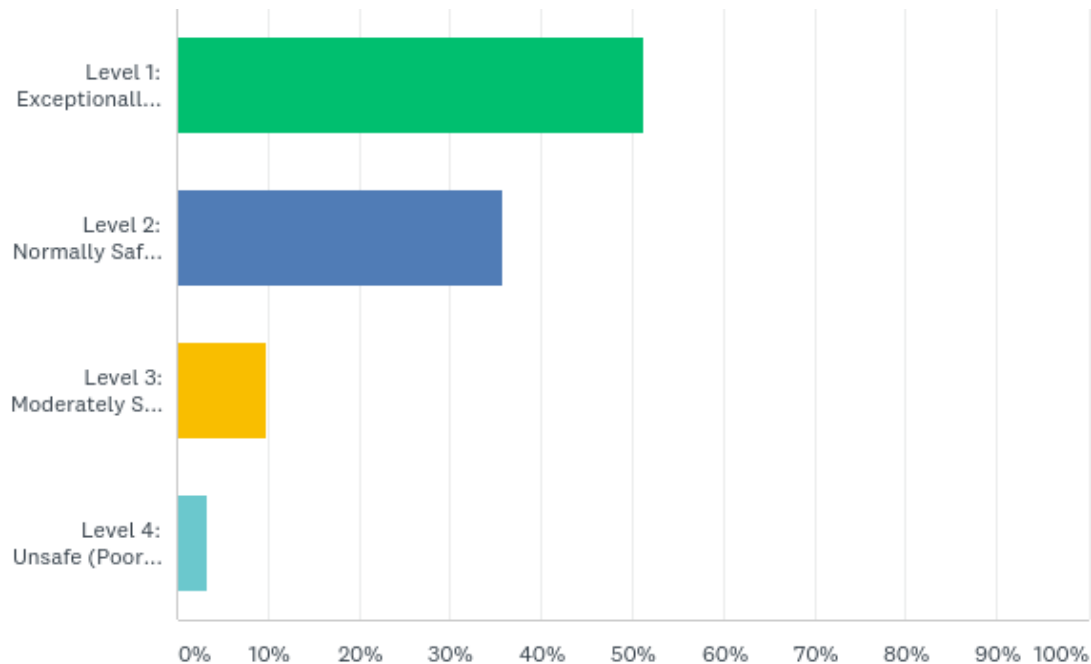
Q26: Please rank from 1 (least) to 6 (most) the way you prefer to conduct business with the Enrollment Management offices.

Answered: 120 Skipped: 108

	1	2	3	4	5	6	TOTAL	SCORE
Mail	34.69% 34	20.41% 20	15.31% 15	12.24% 12	10.20% 10	7.14% 7	98	4.36
Phone	10.75% 10	20.43% 19	25.81% 24	22.58% 21	12.90% 12	7.53% 7	93	3.71
Email	9.47% 9	24.21% 23	16.84% 16	21.05% 20	15.79% 15	12.63% 12	95	3.53
Walk-in	6.48% 7	4.63% 5	17.59% 19	18.52% 20	18.52% 20	34.26% 37	108	2.59
Appointment	5.83% 6	15.53% 16	18.45% 19	17.48% 18	23.30% 24	19.42% 20	103	3.05
Have someone else (parent, etc.) intervene	32.73% 36	11.82% 13	8.18% 9	6.36% 7	13.64% 15	27.27% 30	110	3.62

Q27: Concerning your SAFETY while you are on campus, how would you rate your overall feelings of being safe and secure?

Answered: 123 Skipped: 105



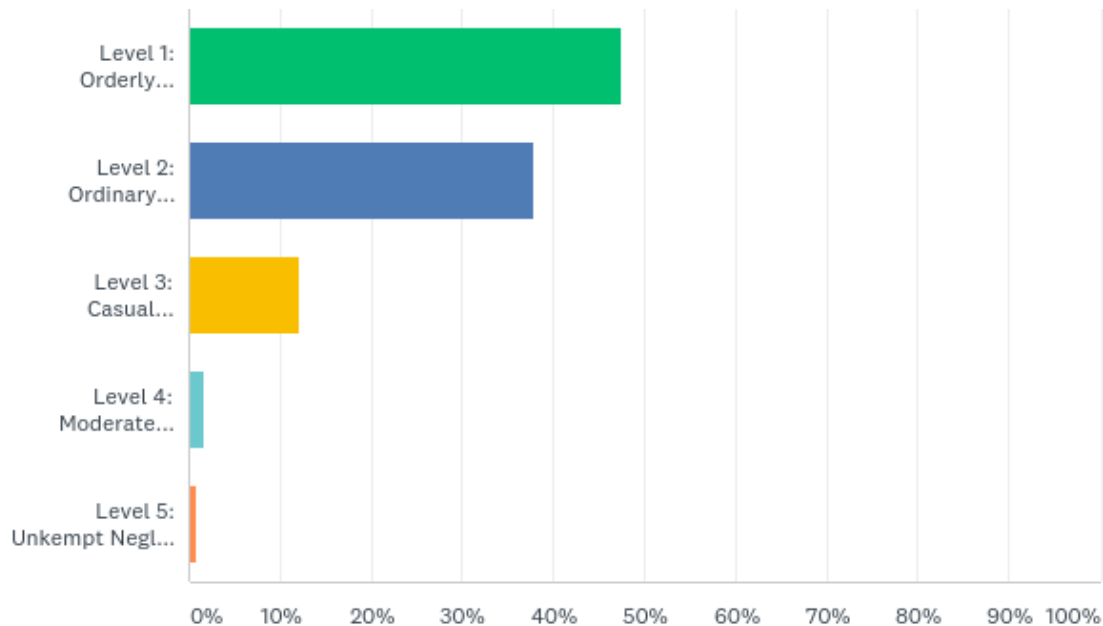
Q27: Concerning your SAFETY while you are on campus, how would you rate your overall feelings of being safe and secure?

Answered: 123 Skipped: 105

ANSWER CHOICES	RESPONSES	
Level 1: Exceptionally Safe (Well-lighted facilities and grounds; constant presence of Security personnel; well-designed structures)	51.22%	63
Level 2: Normally Safe (Lighted facilities and grounds; presence of Security personnel; adequately designed structures)	35.77%	44
Level 3: Moderately Safe (Dimly lit facilities and grounds; little presence of Security personnel; reasonably designed structures)	9.76%	12
Level 4: Unsafe (Poorly lit facilities and grounds; no presence of Security personnel; poorly designed structures)	3.25%	4
TOTAL		123

Q28: Concerning the CLEANLINESS of campus facilities, how would you rate the building(s) in which you attend class?

Answered: 124 Skipped: 104



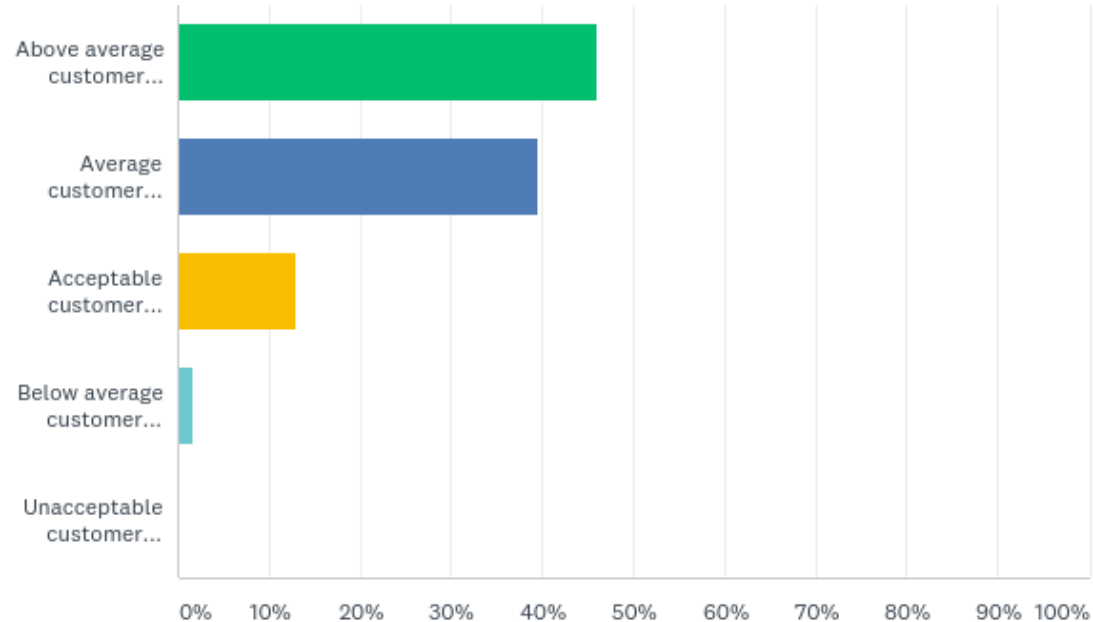
Q28: Concerning the CLEANLINESS of campus facilities, how would you rate the building(s) in which you attend class?

Answered: 124 Skipped: 104

ANSWER CHOICES	RESPONSES
Level 1: Orderly Spotlessness (Surfaces are clean, orderly and dust free in appearance, restrooms are spotless)	47.58% 59
Level 2: Ordinary Tidiness (Surfaces have light dust, smudges and fingerprints, but are otherwise orderly and clean, restrooms are above average clean)	37.90% 47
Level 3: Casual Inattention (Surfaces have obvious dust, dirt, smudges, and fingerprints, restrooms appear to be clean)	12.10% 15
Level 4: Moderate Dirtiness (Surfaces have heavy dust, dirt, smudges, fingerprints, stains and some trash and odors, restrooms show signs of being unclean)	1.61% 2
Level 5: Unkempt Neglect (Surfaces have major accumulation of dust, dirt, smudges, fingerprints; excessive trash and odors, unacceptable restroom cleanliness)	0.81% 1
TOTAL	124

Q29: Concerning the Plant Operations Staff (Custodial Services/Landscape-Grounds/Building Maintenance), how would you rate the overall CUSTOMER SERVICE (attentiveness, friendliness, cooperation) of staff members?

Answered: 124 Skipped: 104



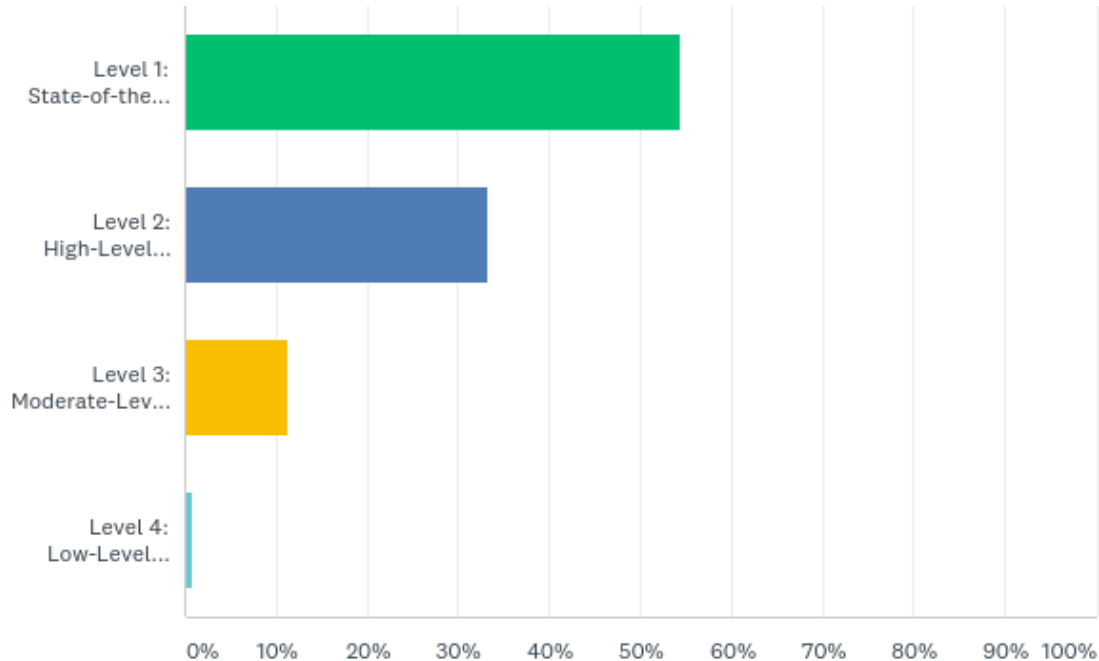
Q29: Concerning the Plant Operations Staff (Custodial Services/Landscape-Grounds/Building Maintenance), how would you rate the overall CUSTOMER SERVICE (attentiveness, friendliness, cooperation) of staff members?

Answered: 124 Skipped: 104

ANSWER CHOICES	RESPONSES	
Above average customer service	45.97%	57
Average customer service	39.52%	49
Acceptable customer service	12.90%	16
Below average customer service	1.61%	2
Unacceptable customer service	0.00%	0
TOTAL		124

Q30: How would you rate the campus based on the APPEARANCE AND UPKEEP of campus grounds?

Answered: 123 Skipped: 105



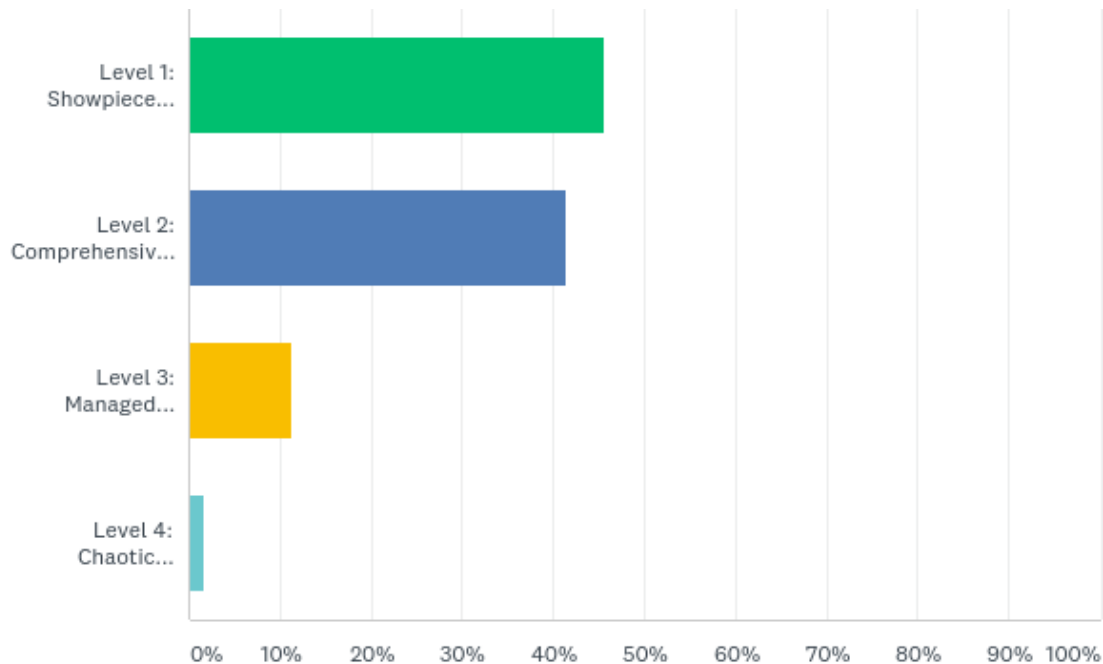
Q30: How would you rate the campus based on the APPEARANCE AND UPKEEP of campus grounds?

Answered: 123 Skipped: 105

ANSWER CHOICES	RESPONSES	
Level 1: State-of-the-Art Maintenance (Grasses are mowed consistently, lawns are manicured, no trash accumulation on grounds or in parking lots, no visible weeds in established bedding areas)	54.47%	67
Level 2: High-Level Maintenance (Grasses are mowed as necessary, lawns are nearly manicured, very little trash accumulation on grounds and in parking lots, minor visibility of weeds in established bedding areas)	33.33%	41
Level 3: Moderate-Level Maintenance (Grasses are inconsistently mowed, lawns are not manicured, visible trash accumulation on grounds and in parking lots, many weeds in established bedding areas)	11.38%	14
Level 4: Low-Level Maintenance (Little grass mowing, no manicured lawn, much trash accumulation on grounds and in parking lots, and overgrown bedding areas)	0.81%	1
TOTAL		123

Q31: How would you rate the facilities based on the APPEARANCE AND UPKEEP of campus buildings?

Answered: 123 Skipped: 105



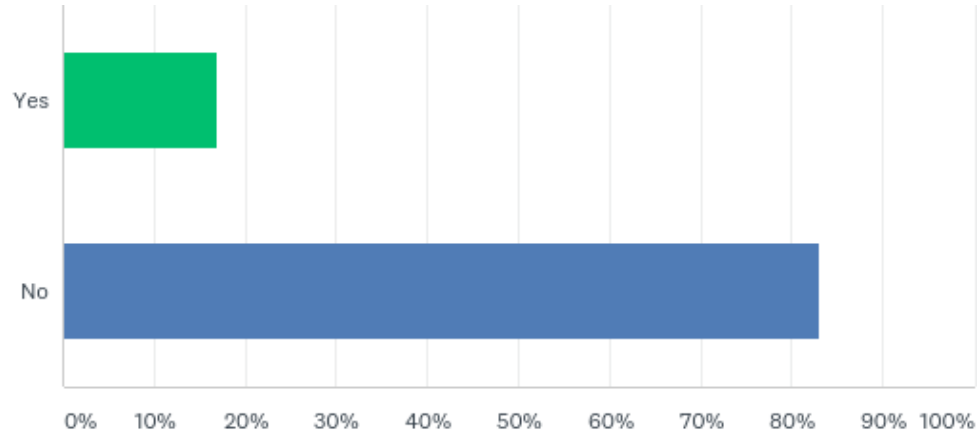
Q31: How would you rate the facilities based on the APPEARANCE AND UPKEEP of campus buildings?

Answered: 123 Skipped: 105

ANSWER CHOICES	RESPONSES	
Level 1: Showpiece Facilities (Modern, state of the art that provide an aesthetically pleasing learning environment)	45.53%	56
Level 2: Comprehensive Facilities (Well-kept, mostly modern and up-to-date that provide a somewhat aesthetically pleasing learning environment)	41.46%	51
Level 3: Managed Facilities (Maintained and functional, but out dated with very minimal aesthetic features that provide an adequate learning environment)	11.38%	14
Level 4: Chaotic Facilities (Poorly maintained but functional that have little to no aesthetical features; unacceptable learning environment)	1.63%	2
TOTAL		123

Q32: Have you used counseling and/or disability services at EGSC?

Answered: 124 Skipped: 104



Q32: Have you used counseling and/or disability services at EGSC?

Answered: 124 Skipped: 104

ANSWER CHOICES	RESPONSES	
Yes	16.94%	21
No	83.06%	103
TOTAL		124

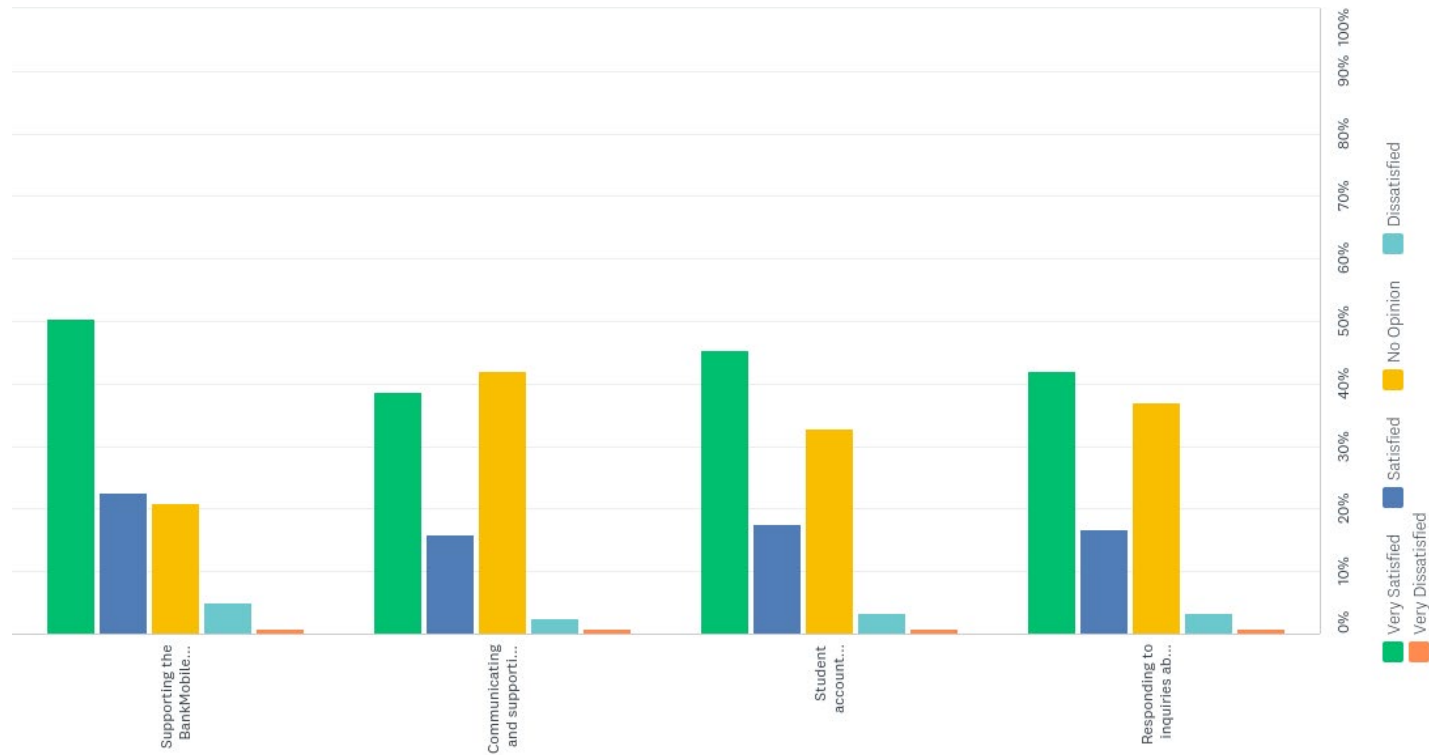
Q33: Indicate the extent to which you agree with each of the following statements about counseling and disability services.

Answered: 21 Skipped: 207

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
I was able to get an appointment in a reasonable amount of time.	66.67% 14	23.81% 5	4.76% 1	0.00% 0	4.76% 1	21	1.52
I believe that my counselor will keep my information confidential.	66.67% 14	19.05% 4	14.29% 3	0.00% 0	0.00% 0	21	1.48
I felt better after talking to my counselor.	57.14% 12	19.05% 4	23.81% 5	0.00% 0	0.00% 0	21	1.67
Counseling helped improve my academic performance.	55.00% 11	15.00% 3	25.00% 5	0.00% 0	5.00% 1	20	1.85
I would seek counseling services in the future if needed.	71.43% 15	19.05% 4	9.52% 2	0.00% 0	0.00% 0	21	1.38
I would refer a friend or roommate to the counseling center.	66.67% 14	23.81% 5	9.52% 2	0.00% 0	0.00% 0	21	1.43

Q34: How satisfied are you with the overall customer service provided by the Business Office when using the following applications and services?

Answered: 119 Skipped: 109



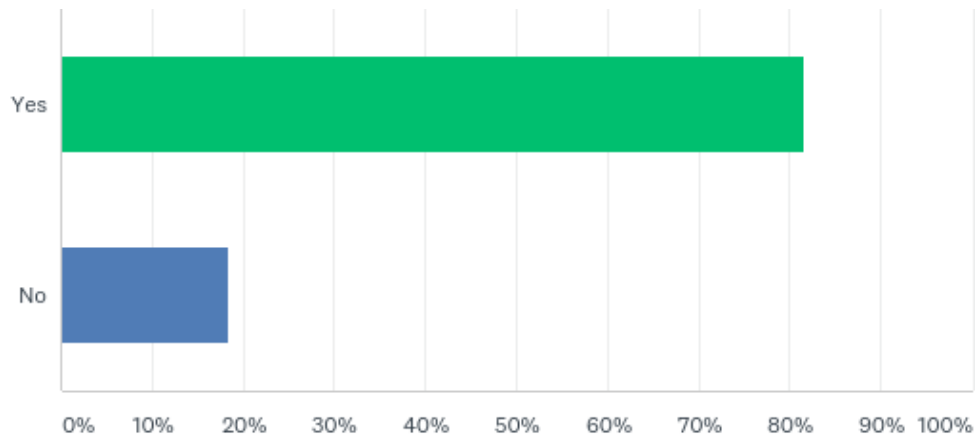
Q34: How satisfied are you with the overall customer service provided by the Business Office when using the following applications and services?

Answered: 119 Skipped: 109

	VERY SATISFIED	SATISFIED	NO OPINION	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
Supporting the BankMobile application for refunds	50.42% 60	22.69% 27	21.01% 25	5.04% 6	0.84% 1	119	1.83
Communicating and supporting the NelNet Payment Plan	38.66% 46	15.97% 19	42.02% 50	2.52% 3	0.84% 1	119	2.11
Student account invoicing and responding to related inquiries	45.38% 54	17.65% 21	32.77% 39	3.36% 4	0.84% 1	119	1.97
Responding to inquiries about the institution's Meal Plan(s)?	42.02% 50	16.81% 20	36.97% 44	3.36% 4	0.84% 1	119	2.04

Q35: Have you gone to the College Café, Common Grounds Coffee Shop and/or the Richard L Brown Cafeteria?

Answered: 119 Skipped: 109



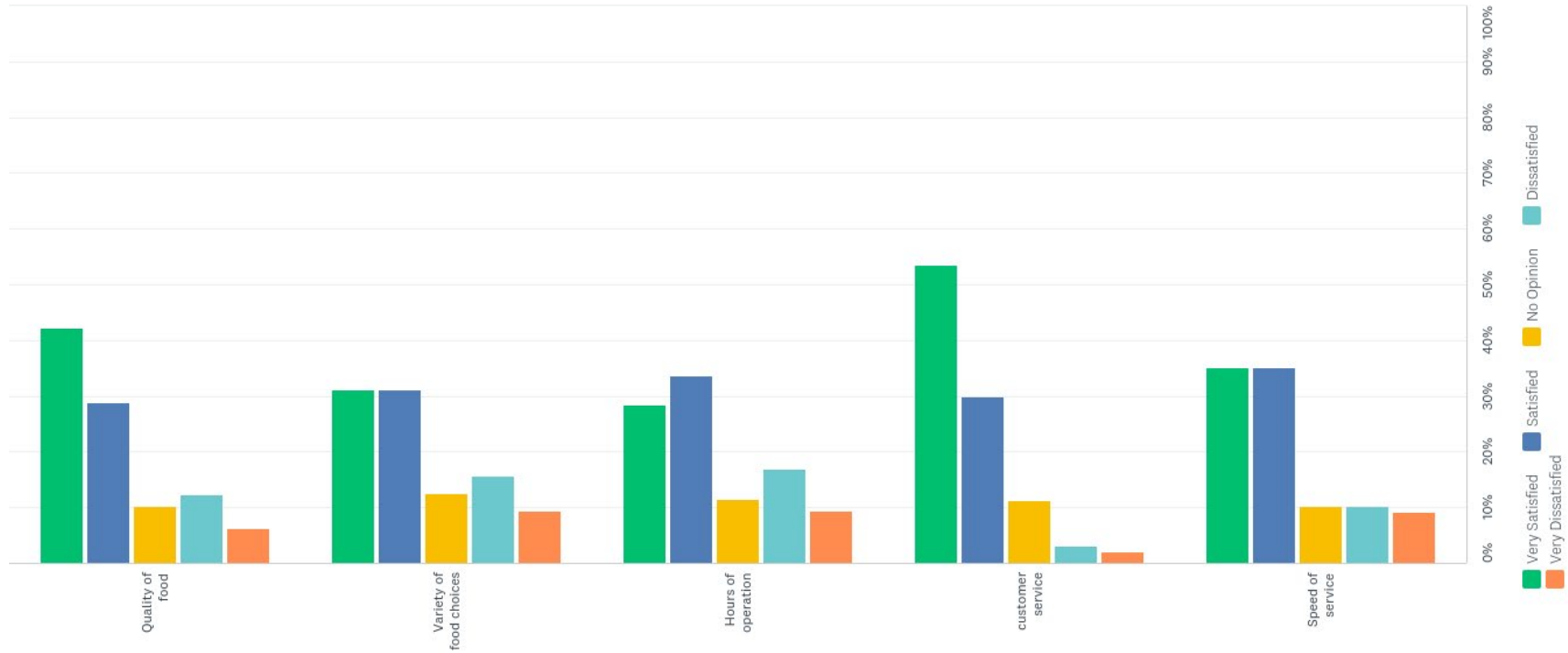
Q35: Have you gone to the College Café, Common Grounds Coffee Shop and/or the Richard L Brown Cafeteria?

Answered: 119 Skipped: 109

ANSWER CHOICES	RESPONSES	
Yes	81.51%	97
No	18.49%	22
TOTAL		119

Q36: Indicate your satisfaction with the following aspects of EGSC food services

Answered: 97 Skipped: 131



Q36: Indicate your satisfaction with the following aspects of EGSC food services

Answered: 97 Skipped: 131

	VERY SATISFIED	SATISFIED	NO OPINION	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
Quality of food	42.27% 41	28.87% 28	10.31% 10	12.37% 12	6.19% 6	97	2.11
Variety of food choices	31.25% 30	31.25% 30	12.50% 12	15.63% 15	9.38% 9	96	2.41
Hours of operation	28.42% 27	33.68% 32	11.58% 11	16.84% 16	9.47% 9	95	2.45
customer service	53.61% 52	29.90% 29	11.34% 11	3.09% 3	2.06% 2	97	1.70
Speed of service	35.05% 34	35.05% 34	10.31% 10	10.31% 10	9.28% 9	97	2.24

Q37: How can EGSC's food services be improved? (1 of 5)

Respondents	Responses
1	More options regarding menu choices especially desserts.
2	its pretty good now
3	Maybe adding more things to the menu?
4	EGSC's food services could be improved by closing the dinner time period at 8 p.m. because lunch is at 11 am to 2 pm, so I think that dinner should be 3 hours long (5 pm to 8 pm) just like how lunch is 3 hours long
5	N/A
6	better seasoned ,Dinner on Friday (lunch on Saturday)
7	Ms. Claire is an absolute angel. Ms. Ruth also is a top favorite of mine. Some days the food in the cafeteria is good, other days it's nowhere near good. It's kind of hit or miss situation while about 65% of the time being a miss.
8	It takes way too long waiting for food at the cafe window. I would be more willing to go there between classes if I knew I would get my food on time. So, some faster service would be great.
9	Having more people cooking in the college cafe.
10	Have the EGSC students do a survey each week of what they would like to have
11	They Don't Need Too.
12	food need to be season more
13	More food choices for the cafe and longer hours
14	1. Having more help in the kitchen so the order won't take to long to do and the customer won't be upset. 2. Try more of a variety of different foods in the Cafe and the cafeteria.
15	Hire a few more workers so it doesn't take forever to get your food, especially when it is busy.
16	have different foods to offer

Q37: How can EGSC's food services be improved? (2 of 5)

Respondents	Responses
17	By getting more employees
18	There is nothing to be improved.
19	more food recipes
20	They have excellent service.
21	Better pizza dough and pizza sauce
22	More people should work so it'll be a fast service.
23	More seafood and more food choices. Cleaner silverware, trendy choices like the banana pudding. Now everyone loves that!
24	better food and variety
25	Great
26	Bring better food have it open for longer hours
27	Do different types of chicken on Wednesday not the same food every Wednesday or atleast sides. Better shrimp like popcorn shrimp would be nice. More sweets.
28	EGSC food services can be improved by having more variety's with food like hot wing, more fresh fruits etc. also the hours of operation needs later time or a late night shack in which students can spend their bobcat bucks.
29	they should ask us what we want for that week
30	Stay open maybe a little longer
31	Add more food options and more staff members
32	Improved cooking techniques in the cafeteria. I know the food could be better because other colleges cafeteria food taste better.
33	More Variety, Healthier Options, Accessible Hours,

Q37: How can EGSC's food services be improved? (3 of 5)

Respondents	Responses
34	Having more food choices.
35	Maybe putting a chick fil a Wendy's or something in the cafe and then making food we actually would eat not having cold hard pizza maybe ordering pizza in that we may have to pay for with our cards
36	The food would be better if we had more choices. They have the same food every week.
37	Add Ice cream
38	The food has improved since last year. Keep going in that direction.
39	better and more food choices
40	Giving students more options, especially those with food allergies and other diets (vegetarian, vegan) would really go the extra mile and attract a new variety of students to campus.
41	More options.
42	Open the food services a bit longer.
43	Pick up the pace!! Cafe takes entirely toooooo long with the food and the dining hall food needs better quality and more variety because it be nasty most of the time I think some students need dining on weekends
44	Cafe is slow
45	make pizza faster
46	The food in the Cafe can be much better.
47	I wish the cafe in the rotunda had more food options.

Q37: How can EGSC's food services be improved? (4 of 5)

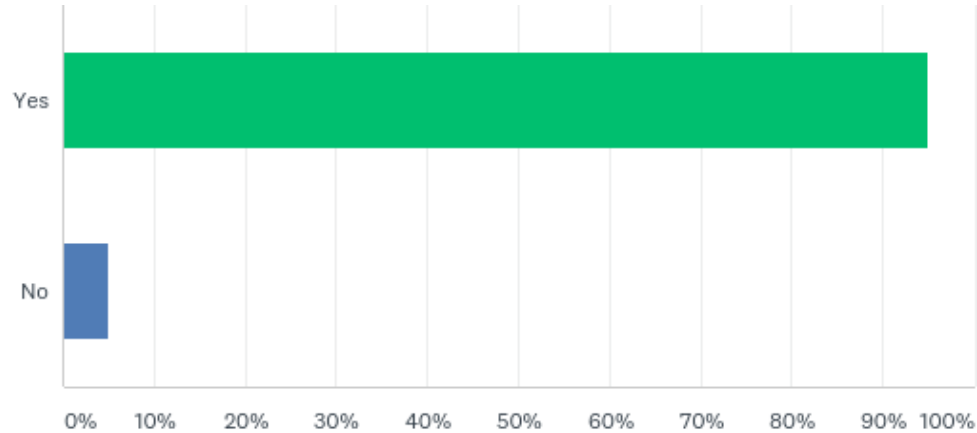
Respondents	Responses
48	More options and provide food for students on weekend. Also give the option of more than 9 meal a week compared to the cost of tuition
49	More options! Add some healthy food too please
50	Longer hours and take-out plates
51	bigger cookies
52	cooked a little longer having more options and having different things
53	
54	Allow the cafe to be open on the weekends for breakfast for students who do not have access to a vehicle or students who don't have money for groceries
55	Better food then throwing for together.
56	It is really good
57	No Comment
58	The staff is very friendly, and to me, that is the most important aspect of EGSC's food services. Therefore there are really no improvements needed at this time.
59	More selections but love that the coffee shop has added new items!!
60	There should be more food choices because some people don't eat beef or pork. The hours should also be extended.

Q37: How can EGSC's food services be improved? (5 of 5)

Respondents	Responses
61	Provide different food options instead of the same food every week.
62	Need more on the salad bar. need to speed up the line but other than that its pretty ok
63	EGSC food services can be improved by having more staff and different food choices More options for on the go (having the special available to go).
64	Having branded options, maybe a pizza hut kiosk
65	It could be improved by extending their hours a little.
66	Faster and have better hours.
67	I don't visit the cafeteria and cafe' much, but when I do, I am very pleased with the food and service. I don't see why there should be any improvisions.
68	the coffee shop should be open more.
69	Can be a little faster
70	More choices; better service speed

Q38: Have you been advised by a faculty or professional academic advisor prior to registering for classes?

Answered: 119 Skipped: 109



Q38: Have you been advised by a faculty or professional academic advisor prior to registering for classes?

Answered: 119 Skipped: 109

ANSWER CHOICES	RESPONSES	
Yes	94.96%	113
No	5.04%	6
TOTAL		119

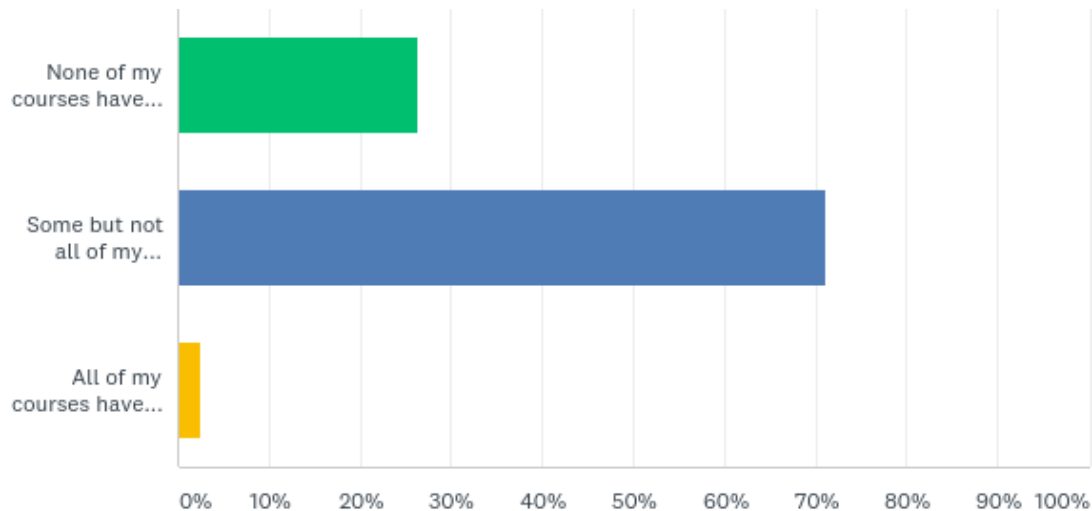
Q39: Indicate the extent to which you agree with each of the following statements about academic advisement.

Answered: 111 Skipped: 117

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
My advisor provides accurate assistance in selecting appropriate courses.	64.86% 72	22.52% 25	4.50% 5	5.41% 6	2.70% 3	111	1.59
My advisor is knowledgeable about academic and graduation requirements.	65.77% 73	22.52% 25	6.31% 7	3.60% 4	1.80% 2	111	1.53
If my advisor does not know the answer to one of my questions, he/she makes the effort to connect me to someone who does.	65.77% 73	22.52% 25	5.41% 6	2.70% 3	3.60% 4	111	1.56
My academic advisor has provided appropriate referrals for exploring alternative majors and/or minors.	63.96% 71	20.72% 23	8.11% 9	3.60% 4	3.60% 4	111	1.62
My academic advisor is knowledgeable about careers that apply to my major.	64.86% 72	21.62% 24	9.01% 10	2.70% 3	1.80% 2	111	1.55
I would recommend my academic advisor to other students.	66.67% 74	18.02% 20	9.01% 10	2.70% 3	3.60% 4	111	1.59

Q40: In the past 12 months, have you taken any courses at East Georgia State College that were completely online?

Answered: 118 Skipped: 110



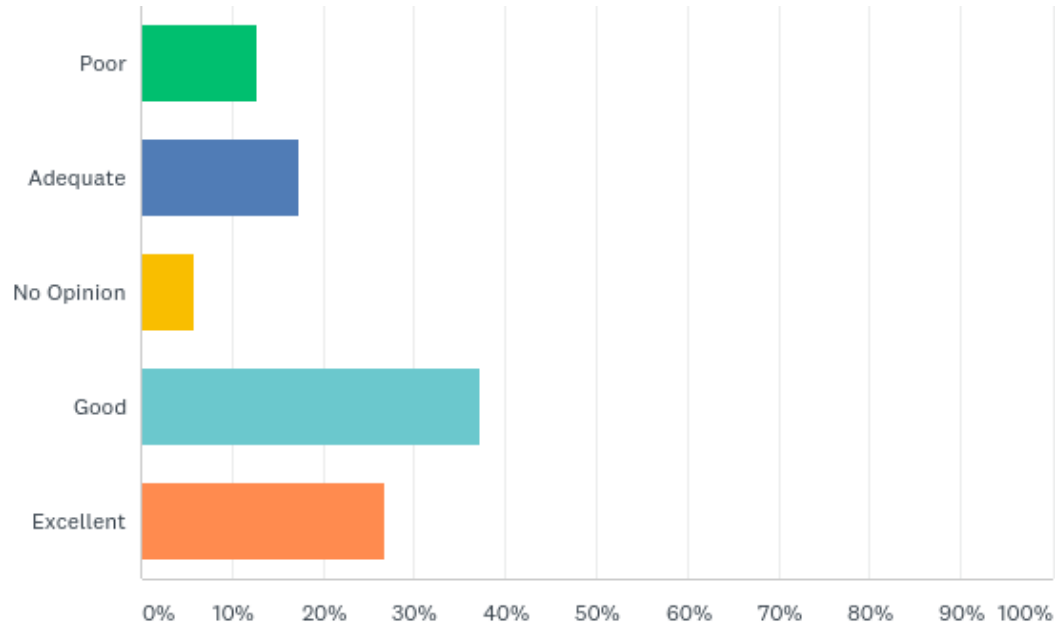
Q40: In the past 12 months, have you taken any courses at East Georgia State College that were completely online?

Answered: 118 Skipped: 110

ANSWER CHOICES	RESPONSES	
None of my courses have been completely online.	26.27%	31
Some but not all of my courses have been completely online.	71.19%	84
All of my courses have been completely online.	2.54%	3
TOTAL		118

Q41: Describe your overall experience with completely online course(s).

Answered: 86 Skipped: 142



Q41: Describe your overall experience with completely online course(s).

Answered: 86 Skipped: 142

ANSWER CHOICES	RESPONSES	
Poor	12.79%	11
Adequate	17.44%	15
No Opinion	5.81%	5
Good	37.21%	32
Excellent	26.74%	23
TOTAL		86

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (1 of 4)

Respondents	Responses
1	they are good now
2	post in class notes online
3	nothing its okay.
4	I think that instructors should use technology to use visual aids for the students to enhance their academic success
5	I'm happy with everything.
6	Give suggestions of how to study for the class.
7	Online groups, and uploading more helpful class material
8	The instructors do a decent job of instructing and advising their students of what to do, I just find ways to not do well in my online classes.
9	I honestly can't think of anything because in my opinion they do all they can.
10	They should all post the notes on d2l
11	using tabellets
12	Try to improve D2L that way you can receive tutoring from your instructor while at home and working on an assignment
13	Post more power points/videos and less busy work for online classes. Also, take more advantage of things like Quizlet Live or Kahoots. Students like it when learning is fun/competitive.
14	to use it more
15	N/A

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (2 of 4)

Respondents	Responses
16	know how to use it themselves
17	Nothing!
18	More organized on d2l. Some professors just throw all kinds of things up there and I'm left sifting through old useless files to find the correct one.
19	Record more audio or visual videos to better understand material given electronically
20	less work and more videos
21	Interact more
22	I would suggest having more discussions about interesting topics on the discussion boards.
23	Everything is great no complaints.
24	Just to be in contact more with the instructor
25	More interactive because students use technology more and more each day
26	Since the future is technology, I wish it was more incorporated within each class.
27	Email me.
28	Not give assignments back to back it's hard to teach ourselves
29	Make class more interactive instead of just a lecture.
30	Communicate more

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (3 of 4)

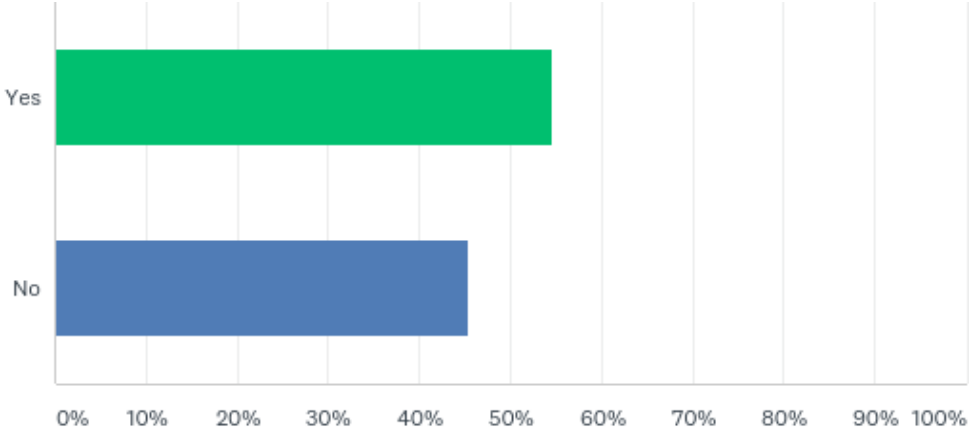
Respondents	Responses
31	Set appointments with students in their online classes at least twice a semester.
32	I would like for my homework to be turned in online to enhance my academic success.
33	idk
34	Google classroom is a great resource, so are many group messaging apps to help connect students (especially those who are completely online) to other students in the same courses having the same struggles.
35	I wish he can post a video of the lecture in details.
36	I would tell my instructors to reply our email on time because some instructors who are part time don't come to college it destroy our grades and they wont even allow to do anything. like about grades. First of all some instructors don't reply on time and they tell us that we fail our assignment or courses.
37	I'm a visual learner, and a lot of the lectures in one of my online classes was recorded speaking. I'd have professors use descriptions of the lecture, notes and pictures if possible.
38	Thorough instruction
39	Less cluttered with information. Rely to heavily on tech.
40	More communication
41	N/A
42	To stop using ProctorU
43	n/a
44	Like have a session once of twice a week for an hour or two so that the students can meet up with the professor if they need too.
45	I do not like ProctorU and it does not work well for students with test anxiety (like myself!). Please give students the option to take the exam on campus or use D2L to take exams online.

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (4 of 4)

Respondents	Responses
46	Less lengthy projects and better review
47	n/a
48	Nothing
49	I would the professors at EGSC to utilize D2L more. The professors that do really impact the learning process and my grades.
50	One thing instructors could do to enhance academic success with technology is email students to ask if they fully understand the course at a certain time, and if the student does not then offer a certain time they could come to get one-on-one.
51	There has been some classes in the past few semesters that have required the purchase of online programs which cost over \$100+ and have not used them at all. We students have felt that this is OUR money that has been thrown away. If you are not going to use the programs to help benefit the class, then why add to our expense.
52	I honestly don't know. Answer questions in a timely manner.
53	Have mandatory class conference calls. Have the option of driving or taking test proctored.
54	The projectors in some of the classes need to be replaced/fixd
55	Be more organized.
56	I am an interactive learner, therefore I would love my instructors to use interactive learning tools online.
57	Use the check list option on D2L, it keeps me organized.
58	I'm not a fan of a lot of use of technology. I enjoy face-to-face interaction. I only took online classes because they were all that I could fit in my schedule.

Q43: Have you used tutoring services at EGSC?

Answered: 117 Skipped: 111



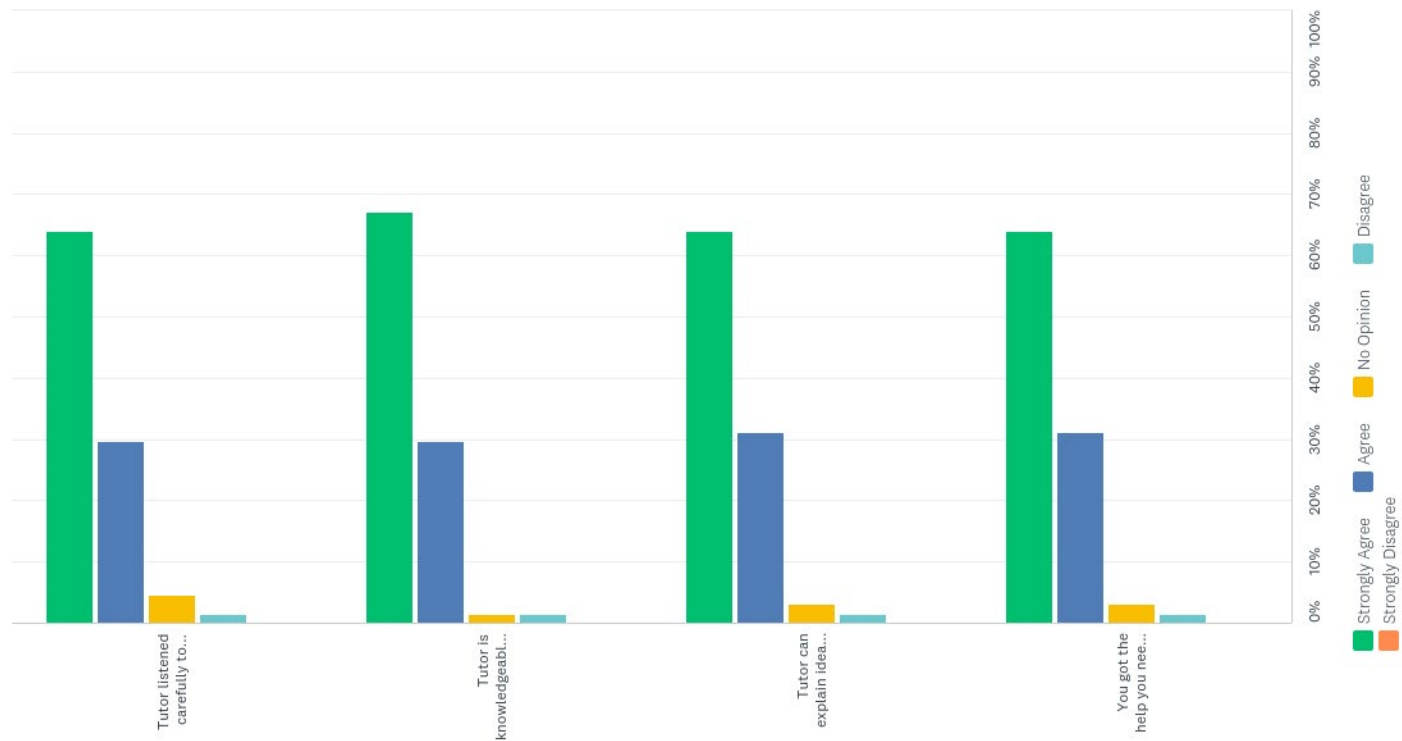
Q43: Have you used tutoring services at EGSC?

Answered: 117 Skipped: 111

ANSWER CHOICES	RESPONSES	
Yes	54.70%	64
No	45.30%	53
TOTAL		117

Q44: Indicate the extent to which you agree with each of the following statements about tutoring services.

Answered: 64 Skipped: 164



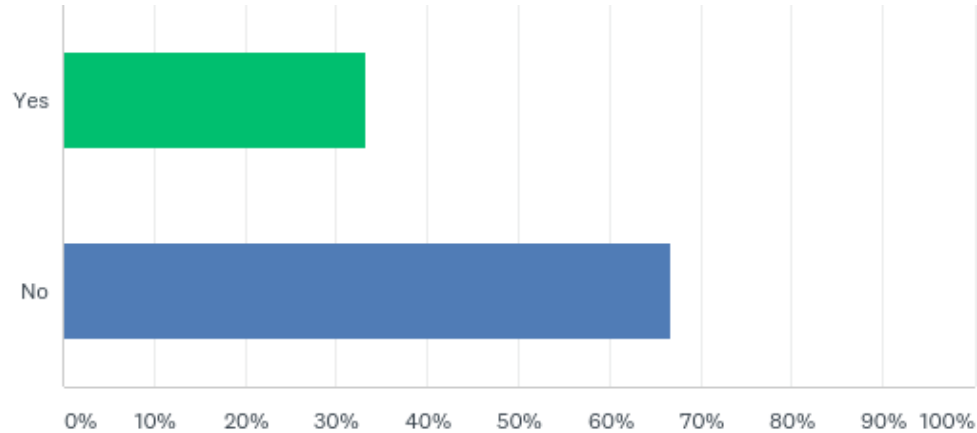
Q44: Indicate the extent to which you agree with each of the following statements about tutoring services.

Answered: 64 Skipped: 164

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Tutor listened carefully to what you said.	64.06% 41	29.69% 19	4.69% 3	1.56% 1	0.00% 0	64	1.44
Tutor is knowledgeable about subject/material.	67.19% 43	29.69% 19	1.56% 1	1.56% 1	0.00% 0	64	1.38
Tutor can explain ideas and concepts clearly for your understanding.	64.06% 41	31.25% 20	3.13% 2	1.56% 1	0.00% 0	64	1.42
You got the help you need from your tutoring sessions.	64.06% 41	31.25% 20	3.13% 2	1.56% 1	0.00% 0	64	1.42

Q45: Have you used test proctoring (not ProctorU) services provided by EGSC?

Answered: 117 Skipped: 111



Q45: Have you used test proctoring (not ProctorU) services provided by EGSC?

Answered: 117 Skipped: 111

ANSWER CHOICES	RESPONSES	
Yes	33.33%	39
No	66.67%	78
TOTAL		117

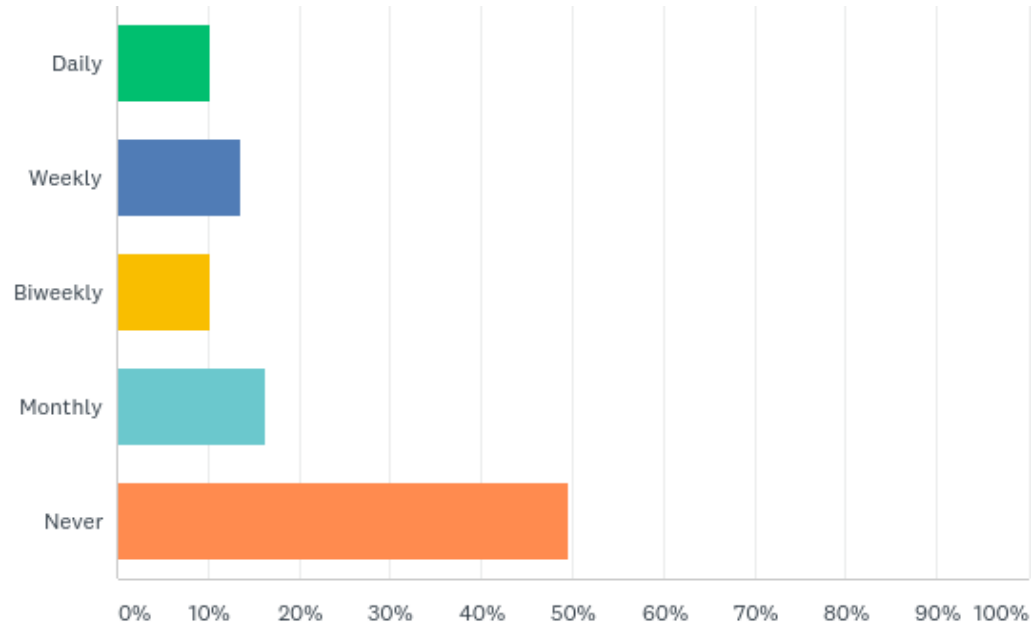
Q46: Indicate the extent to which you agree with each of the following statements about test proctoring services.

Answered: 38 Skipped: 190

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
The testing center provides a secure and comfortable space to take proctored exams.	55.26% 21	28.95% 11	13.16% 5	0.00% 0	2.63% 1	38	1.66
I received accurate directions of where to take my test.	52.63% 20	34.21% 13	13.16% 5	0.00% 0	0.00% 0	38	1.61
The testing staff is knowledgeable and helpful.	52.63% 20	31.58% 12	13.16% 5	2.63% 1	0.00% 0	38	1.66
The exam policies were accurately explained by the testing staff.	52.63% 20	34.21% 13	13.16% 5	0.00% 0	0.00% 0	38	1.61
Testing times meet my needs.	55.26% 21	28.95% 11	13.16% 5	2.63% 1	0.00% 0	38	1.63
Overall, I am satisfied with the testing services I received.	55.26% 21	28.95% 11	13.16% 5	2.63% 1	0.00% 0	38	1.63

Q47: How often do you access the library online?

Answered: 117 Skipped: 111



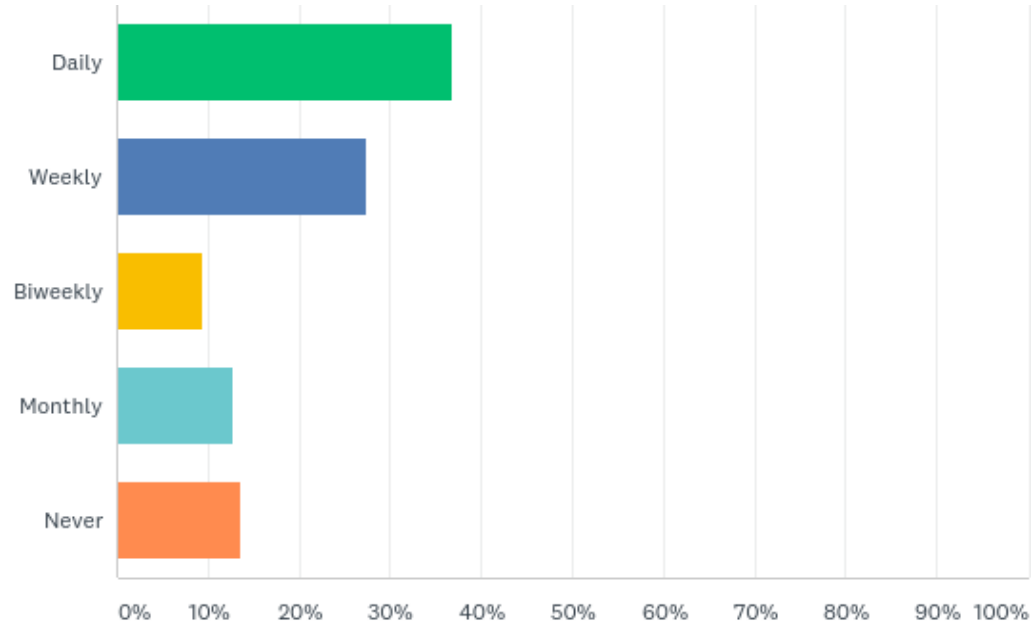
Q47: How often do you access the library online?

Answered: 117 Skipped: 111

ANSWER CHOICES	RESPONSES	
Daily	10.26%	12
Weekly	13.68%	16
Biweekly	10.26%	12
Monthly	16.24%	19
Never	49.57%	58
TOTAL		117

Q48: How often do you come to the library?

Answered: 117 Skipped: 111



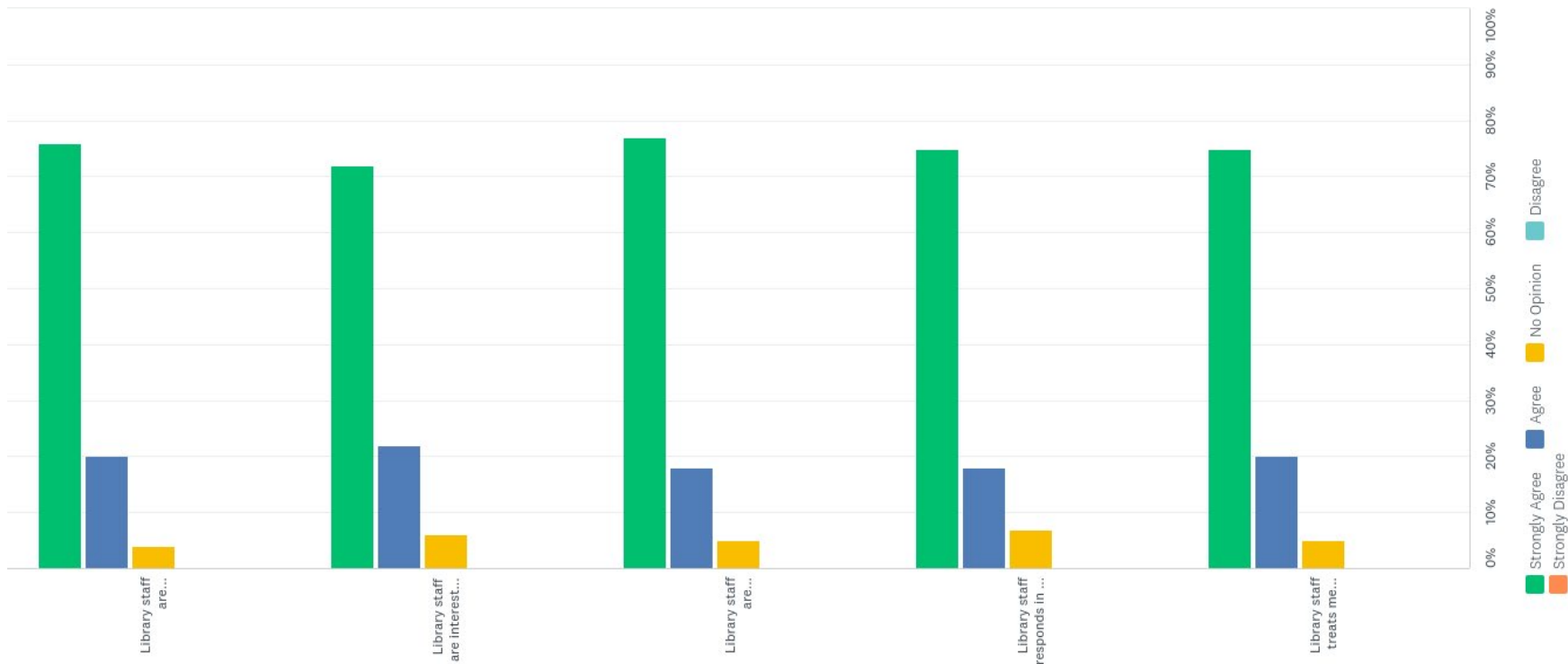
Q48: How often do you come to the library?

Answered: 117 Skipped: 111

ANSWER CHOICES	RESPONSES	
Daily	36.75%	43
Weekly	27.35%	32
Biweekly	9.40%	11
Monthly	12.82%	15
Never	13.68%	16
TOTAL		117

Q49: Indicate your agreement with each of the following aspects of customer service provided by the library staff.

Answered: 100 Skipped: 128



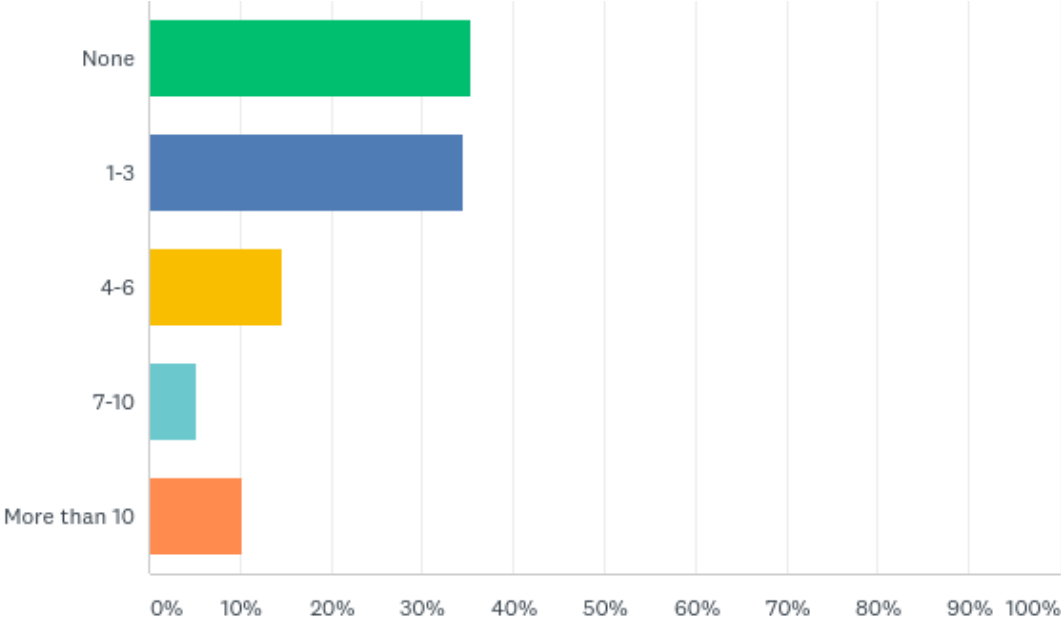
Q49: Indicate your agreement with each of the following aspects of customer service provided by the library staff.

Answered: 100 Skipped: 128

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Library staff are approachable.	76.00% 76	20.00% 20	4.00% 4	0.00% 0	0.00% 0	100	1.28
Library staff are interested in me and my needs.	72.00% 72	22.00% 22	6.00% 6	0.00% 0	0.00% 0	100	1.34
Library staff are knowledgeable.	77.00% 77	18.00% 18	5.00% 5	0.00% 0	0.00% 0	100	1.28
Library staff responds in a timely manner.	75.00% 75	18.00% 18	7.00% 7	0.00% 0	0.00% 0	100	1.32
Library staff treats me fairly and without discrimination.	75.00% 75	20.00% 20	5.00% 5	0.00% 0	0.00% 0	100	1.30

Q50: In how many campus activities have you participated this year?

Answered: 116 Skipped: 112



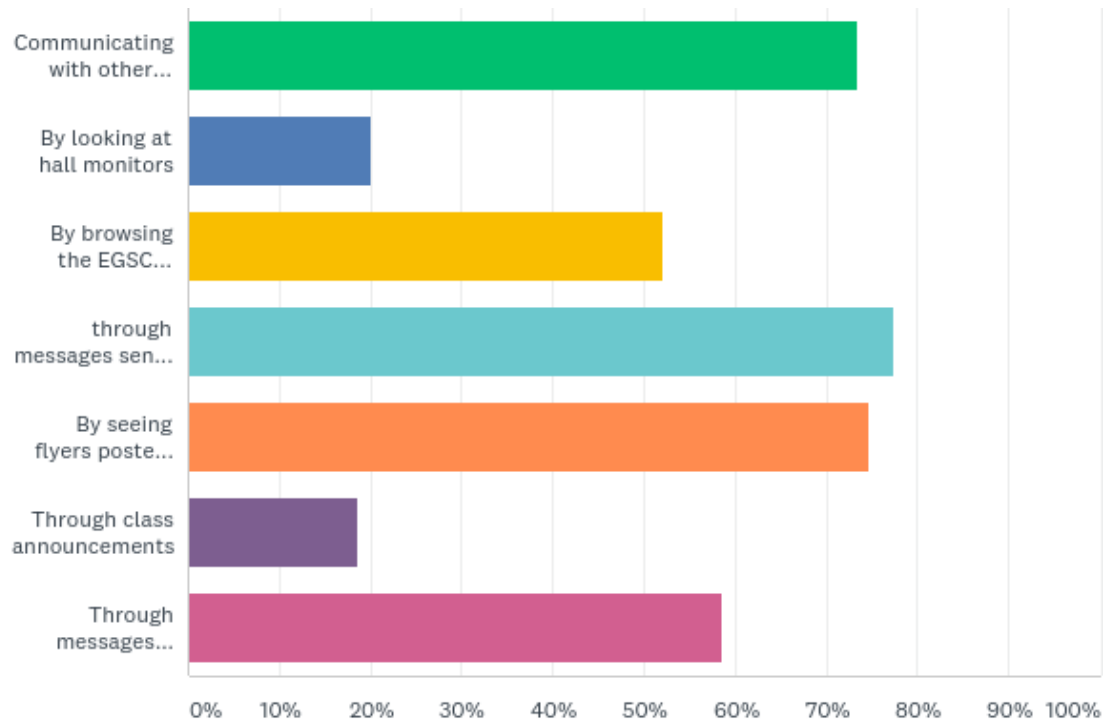
Q50: In how many campus activities have you participated this year?

Answered: 116 Skipped: 112

ANSWER CHOICES	RESPONSES	
None	35.34%	41
1-3	34.48%	40
4-6	14.66%	17
7-10	5.17%	6
More than 10	10.34%	12
TOTAL		116

Q51: How do you usually become aware of campus activities (check all that apply)?

Answered: 75 Skipped: 153



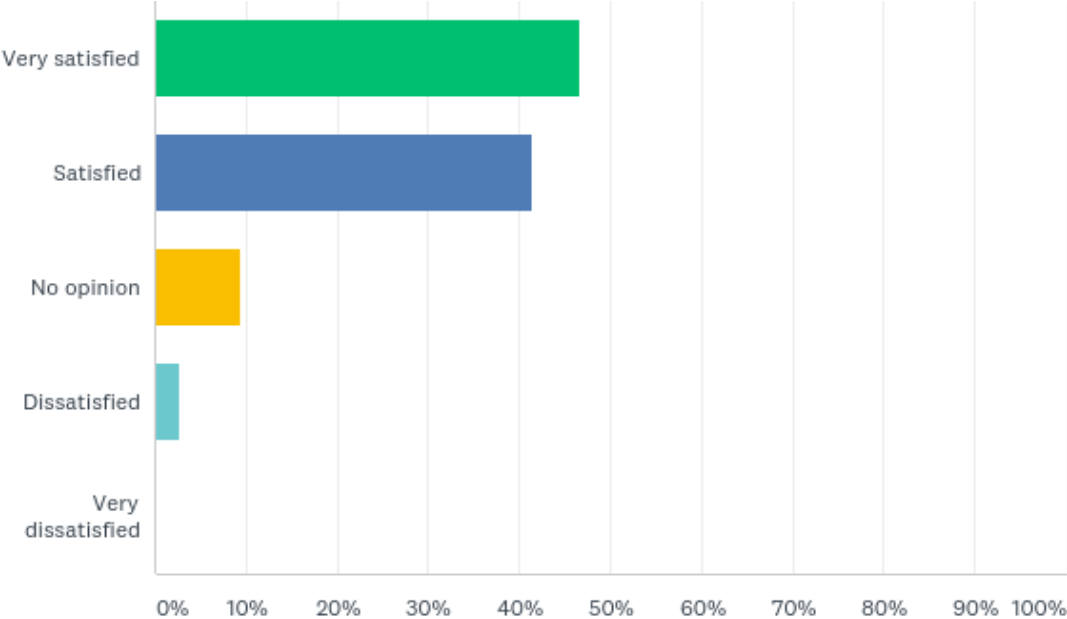
Q51: How do you usually become aware of campus activities (check all that apply)?

Answered: 75 Skipped: 153

ANSWER CHOICES	RESPONSES	
Communicating with other students	73.33%	55
By looking at hall monitors	20.00%	15
By browsing the EGSC website	52.00%	39
through messages sent to my CatMail account	77.33%	58
By seeing flyers posted on bulletin boards	74.67%	56
Through class announcements	18.67%	14
Through messages received on my phone	58.67%	44
Total Respondents: 75		

Q52: How satisfied are you with the activity space provided?

Answered: 75 Skipped: 153



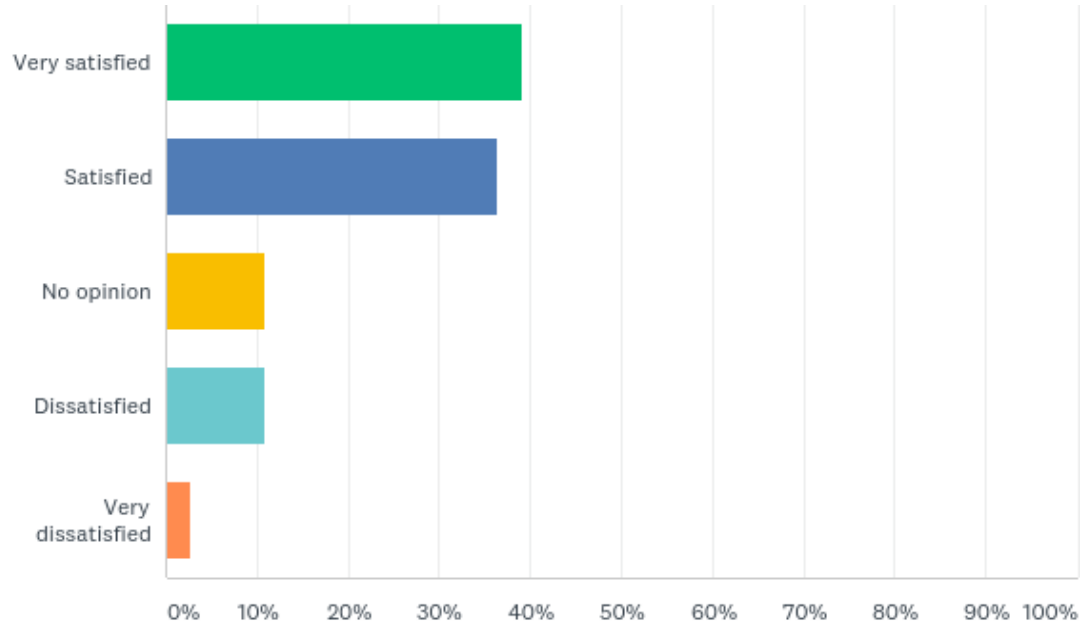
Q52: How satisfied are you with the activity space provided?

Answered: 75 Skipped: 153

ANSWER CHOICES	RESPONSES	
Very satisfied	46.67%	35
Satisfied	41.33%	31
No opinion	9.33%	7
Dissatisfied	2.67%	2
Very dissatisfied	0.00%	0
TOTAL		75

Q53: How satisfied are you with the campus activities provided this year?

Answered: 74 Skipped: 154



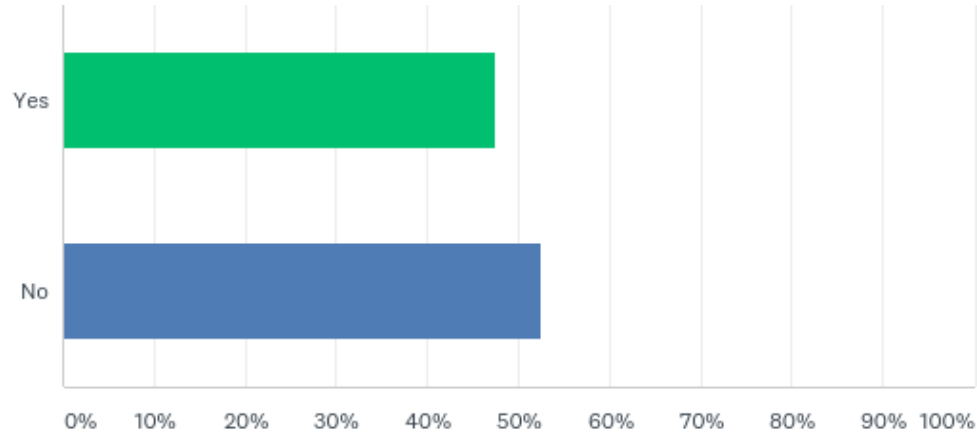
Q53: How satisfied are you with the campus activities provided this year?

Answered: 74 Skipped: 154

ANSWER CHOICES	RESPONSES	
Very satisfied	39.19%	29
Satisfied	36.49%	27
No opinion	10.81%	8
Dissatisfied	10.81%	8
Very dissatisfied	2.70%	2
TOTAL		74

Q54: Do you live in the Bobcat Villas?

Answered: 116 Skipped: 112



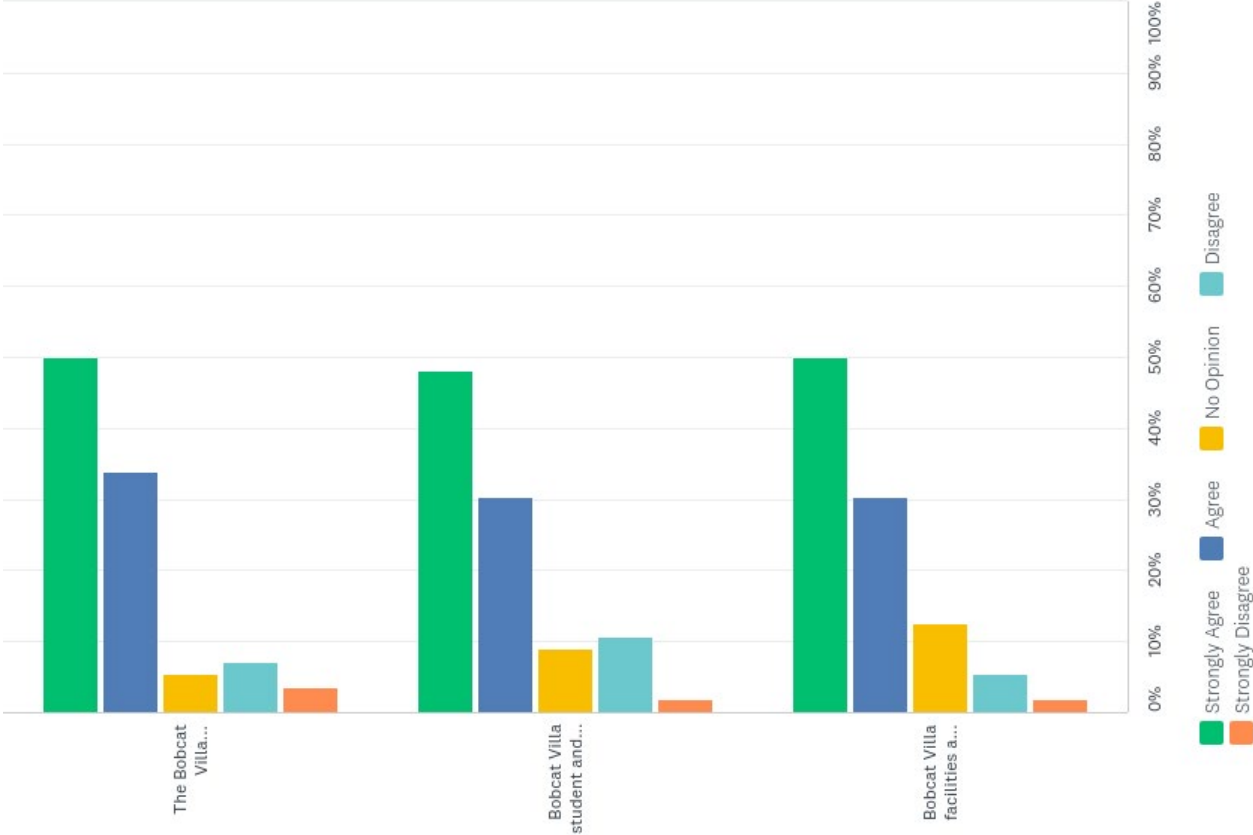
Q54: Do you live in the Bobcat Villas?

Answered: 116 Skipped: 112

ANSWER CHOICES	RESPONSES	
Yes	47.41%	55
No	52.59%	61
TOTAL		116

Q55: Indicate your agreement with the following statements about the Bobcat Villas:

Answered: 56 Skipped: 172



Q55: Indicate your agreement with the following statements about the Bobcat Villas:

Answered: 56 Skipped: 172

	STRONGLY AGREE	AGREE	NO OPINION	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
The Bobcat Villa facilities meet my needs for a safe and secure living environment.	50.00% 28	33.93% 19	5.36% 3	7.14% 4	3.57% 2	56	1.80
Bobcat Villa student and professional staff members show appropriate concern about my success as a student.	48.21% 27	30.36% 17	8.93% 5	10.71% 6	1.79% 1	56	1.88
Bobcat Villa facilities are maintained to an acceptable standard	50.00% 28	30.36% 17	12.50% 7	5.36% 3	1.79% 1	56	1.79