

EGSC Statesboro Student Satisfaction Survey Spring 2020

Monday, May 11, 2020

75

Total Responses

Date Created: Friday, April 17, 2020

Complete Responses: 58

Q1: In what academic year are you?

Answered: 75 Skipped: 0

ANSWER CHOICES	RESPONSES	
Freshmen	56.00%	42
Sophomore	37.33%	28
Junior	4.00%	3
Senior	2.67%	2
TOTAL		75

Q2: Please rate the quality of enrollment services provided by the following offices since classes resumed on March 30.

Answered: 75 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Admissions	26.67% 20	36.00% 27	26.67% 20	4.00% 3	6.67% 5	75	2.28
Financial Aid	24.00% 18	32.00% 24	32.00% 24	6.67% 5	5.33% 4	75	2.37
Student Records	25.33% 19	30.67% 23	33.33% 25	4.00% 3	6.67% 5	75	2.36

Q3: Rate the quality of student services provided by the following offices since classes resumed on March 30.

Answered: 75 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Counseling	24.00% 18	17.33% 13	49.33% 37	5.33% 4	4.00% 3	75	2.48
Disability	13.33% 10	17.33% 13	65.33% 49	1.33% 1	2.67% 2	75	2.63
Student Conduct	18.67% 14	24.00% 18	53.33% 40	1.33% 1	2.67% 2	75	2.45
Title IX	14.67% 11	20.00% 15	62.67% 47	0.00% 0	2.67% 2	75	2.56

Q4: Rate the quality of academic services provided by the following offices since classes resumed on March 30.

Answered: 75 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Advisement	32.00% 24	33.33% 25	18.67% 14	5.33% 4	10.67% 8	75	2.29
Tutoring	25.68% 19	22.97% 17	41.89% 31	0.00% 0	9.46% 7	74	2.45
ProctorU	16.22% 12	13.51% 10	58.11% 43	2.70% 2	9.46% 7	74	2.76
Library	22.67% 17	25.33% 19	45.33% 34	1.33% 1	5.33% 4	75	2.41

Q5: How would you describe your overall learning experience while taking all of your courses online?

Answered: 59 Skipped: 16

ANSWER CHOICES	RESPONSES	
Satisfactory and its an improvement over face-to-face classes	22.03%	13
Satisfactory and its comparable to face-to-face classes	16.95%	10
No Opinion	6.78%	4
Unsatisfactory, but its an improvement over face-to-face classes	3.39%	2
Unsatisfactory and its worse than face-to-face classes	50.85%	30
TOTAL		59

Q9: Overall, how satisfied are you with your experience at EGSC?

Answered: 58 Skipped: 17

ANSWER CHOICES	RESPONSES	
Very satisfied	34.48%	20
Somewhat satisfied	46.55%	27
Neither satisfied nor dissatisfied	6.90%	4
Somewhat dissatisfied	3.45%	2
Very dissatisfied	8.62%	5
TOTAL		58

Q10: How likely are you to continue attending EGSC next year?

Answered: 58 Skipped: 17

ANSWER CHOICES	RESPONSES	
Very likely	32.76%	19
Likely	27.59%	16
I plan to graduate from EGSC this year	22.41%	13
Unlikely	8.62%	5
Very unlikely	8.62%	5
TOTAL		58

Q11: How likely are you to recommend EGSC to others?

Answered: 57 Skipped: 18

ANSWER CHOICES	RESPONSES	
Very likely	45.61%	26
Likely	35.09%	20
Neither likely nor unlikely	10.53%	6
Unlikely	5.26%	3
Very unlikely	3.51%	2
TOTAL		57

Q12: Gender:

Answered: 58 Skipped: 17

ANSWER CHOICES	RESPONSES	
Female	74.14%	43
Male	25.86%	15
TOTAL		58

Q13: Age group:

Answered: 58 Skipped: 17

ANSWER CHOICES	RESPONSES	
18-24	89.66%	52
25-34	8.62%	5
35-44	1.72%	1
45 or older	0.00%	0
TOTAL		58

Q14: Ethnicity:

Answered: 58 Skipped: 17

ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	0.00%	0
Asian	3.45%	2
Black or African American	37.93%	22
Hispanic/Latino	3.45%	2
Multiracial	3.45%	2
Native Hawaiian or Pacific Islander	0.00%	0
White	51.72%	30
TOTAL		58